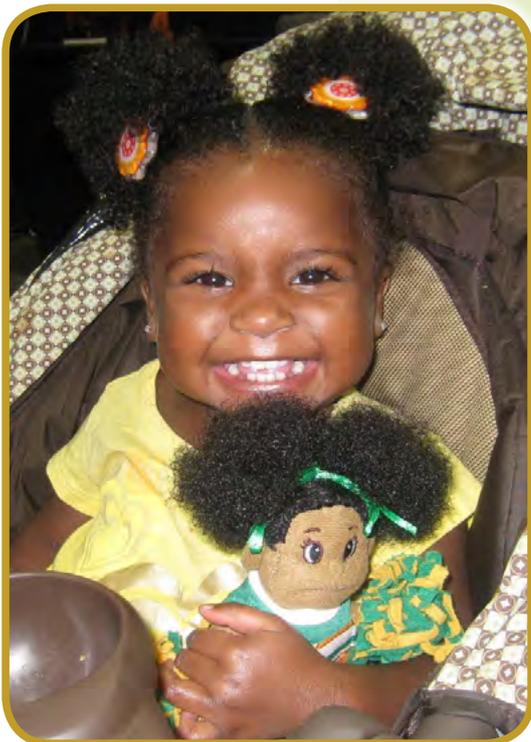




ANNUAL REPORT 2018



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Vision

As a non-profit organisation, CHILD WELFARE Durban and District commits itself to working in the cause of justice and ensuring the well-being of children by protecting their rights and promoting their quality of life, as well as that of their families and communities.

Mission

- To protect, investigate and provide care for children in need, including neglect, abuse, abandonment, orphanhood, children affected / infected by HIV and Aids, and children who have been living on the street;
- To establish, maintain and conduct places of care, incorporating therapeutic programmes;
- To promote early childhood development;
- To promote wider community participation in child and family welfare services.



In Memoriam Shelagh Hurford (1998 – 2009)

Shelagh a past Executive Director who passed away on the 14 April 2018 will be remembered for not only her knowledge and expertise in the Welfare field, but for her incredible management style. Her infectious laughter and meetings under the curry leaf tree will never be forgotten by many CWDD staff. We extend our condolences to her family.



"There can be no greater gift than that of giving one's time and energy to help others without expecting anything in return."

- Nelson Rolihlahla Mandela

I deliver my address with mixed emotions in Child Welfare Durban and District's Centenary Year.

It is befitting to share and celebrate our Centenary Year with world iconic leader and father of our nation, Mr Nelson Mandela. Madiba had tremendous love for children, particularly with regards to their care, love and protection. He believed that a nation that takes care of its children flourishes.

All children are created equal and are entitled to basic human rights. All children deserve respect, special care and protection as they develop and grow. Child Welfare Durban and District cares for children who have been abused, neglected, orphaned and/or abandoned. We commit ourselves to working in the cause of justice and ensuring the well-being of children by protecting their rights and promoting their quality of life as well as that of their families and communities.

As an organisation we faced many challenges in the past year, funding features high on the agenda of challenges. We are greatly appreciative to our donors whom continuously give us tremendous support enabling us to fulfil our goals and objectives. On a sad note we encountered the devastating fire at the Edith Benson Babies Home. Despite the home being burnt within 15 minutes; all 55 of our babies and 15 staff were safely evacuated due to the importance we have placed on safety and constant fire drills. We are most grateful for the out-pouring of kindness and generosity from the Public and Corporates in the donations received following the devastation of the Edith Benson Babies Home.

There are yet many daily challenges to be faced. With the downturn in the South African economy and the high unemployment rate, especially in KZN, the effects felt are widespread. There are rising numbers in neglect and abuse suffered by children as well as growing number of poverty-stricken and child-headed households. The impact on the children in KZN and countrywide is severe. In South Africa 3 500 babies are abandoned every year (Independent on Line 28.05.2017). This figure only includes survivors. South Africa has three million orphans and approximately half of these live in Kwa Zulu Natal (Statistics SA 2016). We have to be especially vigilant and ensure that the children are cared for and safe. The challenges that persist currently do not augur well for the scenarios that lie ahead and as an Organisation we are attempting to minimise the risk through the provision of safe havens for the children within our jurisdiction.

The Board underwent training on Corporate Governance in Non Profit Organisations, so that the Board can exercise better ethical and effective leadership towards obtaining the goals and objectives of Child Welfare Durban and District.

The Board of Governors were pro-active and held a Strategic session in the year, with focus on improving efficiencies and service levels within and from Child Welfare Durban and District to the public; driving outward based training and focusing on prevention as opposed to reaction with respect to the community and child safety. The establishment of an additional Executive Committee to tackle Strategic issues and the implementation thereof, with special focus on client satisfaction, training and development have already begun to reap benefits. I envisage running the Organisation in line with a blue chip corporate model with the emphasis on constant improvement to aid the community that we service; with the aim to foster long-term, sustainable, mutually satisfying relationships with all stakeholders, especially the community, staff and the Department of Social Development, resulting in creating a better life and well-being of our children.

Exciting and challenging times lie ahead for our Organisation. I am excited to announce that the Sibaya Community Trust headed by Mr Vivian Reddy graciously donated a new rebuilt cottage at the Lakehaven Child and Youth Care Centre. The cottage was built and completely furnished to the value of R 2.4 million and also to remember the children that lost their lives in the devastating fire in 2016, a garden of remembrance was built with a plaque bearing their names. Plans to rebuild the Edith Benson Babies Home into a world class care facility are in planning phase; a project we aim to complete within the next two years. Presently we have two cottages that have been passed by the Environmental Department to house thirty children aged 0 to 6 years based at the William Clark Gardens/Othandweni Child and Youth Care Centre.

I pray that Child Welfare Durban and District grows from strength to strength and that all officials, professional and administrative staff and volunteers will be richly blessed as they continue to serve our children.

In conclusion I wish to thank our professional and caring Board, dedicated support of Management and Staff, donors, sponsors and everyone without whom the achievement, success and running of the Organisation would not be possible.

Rajan Pillay

PRESIDENT of the BOARD OF GOVERNORS

"Our children are our greatest treasure. They are our future."

- NELSON MANDELA

"Asikho isipho esikhulu esidlula lesa sōnkunikela ngesikhathi nangamandla akho ukusiza ngaphandle kokulindela inkokhelo."

Ngidlulisa lenkulumo yani nginemizwa exubile njengalokhu u Child Welfare Durban and District egubha iminyaka eyikhulu.

Kuyafaneleka ukugubha ikhuluminyaka nomholi ovelele futhi ongubaba wesizwe, ubaba Nelson Mandela. UMadiba wayenothando olukhulu lwabantwana, ikakhulukazi ekunakekelweni kwabo, ukubathanda nokubavikela. Wayekhohlelwa ukuthi isizwe esinakekela abantwana baso siyachuma.

Bonke abantwana bayalingana ngokudalwa futhi banelungelo kumalungelo abantu ayisisekelo. Bonke abantwana bafanelwe ukuhlonishwa, unakekelo olukhethekile kanye nokuvikeleka njengalokhu bekhula. UChild Welfare Durban and District uyabakhathalela abantwana abahlukumezekile, abashiywe dengwane, izintandane kanye / noma abalahliwe. Siyazibophezela ukusebenza ngokomthetho futhi siqinisekisa inhlobo kahle yabantwana ngokuvikela amalungelo futhi sigqogquzela izinga lempilo kanjalo nasemindenini kanye nasemphakathini wabo.

Njengenhlango sibhekane nezinsalelo eziningi kulonyaka odlule njengezinhlangano eziningi ezingekho ngaphansi kukaHulumeni, isici esisondwa esibalulekile ukusebenza kahle uxhaso olufanele. Lapha eChild Welfare Durban and District asihlukanga. Siyabazisa kakhulu abaxhasi abasinikeze ukwesekwa okukhulu. Ngokudabuka umlilo owabhubhisa indawo yokuhlala abantwana i Edith Benson Babies Home. Kuzo lezikhathi zokuvivinywa sibonga ukuthi noma ikhaya labantwana lasha langqongqa emizuzwini engu 15, bonke abantwana abangu 55 kanye nabasebenzi abangu 15 baphuma bephephile okungenxa yokubaluleka esikubekile mayelana nokuphepha kanye nokuprathizela umlilo njalo njalo. Sithokoza kakhulu ngomusa nokunikelelwa esikutholile emphakathini nasezinkampanini emva kokubhubha kwe Edith Benson Babies Home.

Zikhona izinsalelo zemihla ngemihla esibhekana nazo. Njengoba kunokwehluka komnotho eNingizimu Afrika kanye nezinga eliphezulu labantula umsebenzi, ikakhulu KwaZulu Natali, umphumela ozwakalayo ubanzi. Izibalo zabantwana abayekelelwe nabahlukunyezwayo ziyanyuka kanjalo nokukhula kwesibalo semindenini entulayo naleyo ephethe ngabantwana. Umthelela kubantwana kwaZulu Natali namaphethelo unzima kakhulu. Njalo ngonyaka eNingizimu Afrika abantwana abayizinkulungwane ezintathu namakhulu amahlanu bayalahlwa (Independent on Line 28.05.2017). Lesibalo sihlanganisa kuphela abantwana abaphunyukile ekufeni. INingizimu Afrika inezigidi ezintathu zezintandane futhi cishe isigamu sihlala KwaZulu Natali (Statistics SA 2016). Sidinga ukuba sihlale siqaphile futhi siqinisekisa ukuthi abantwana bayanakekelwa futhi baphephile. Izinsalelo eziqhubekayo okwamanje azihambisani kahle ezizigabeni zangaphambili futhi njengenhlango sihlose ukunciphisa ingozi ekunikezeleni ngeziphaphelo kubantwana

abangaphansi komncele wethu.

IBhodi libe noqeqesho lokulawulwa kwebhizinisi kuzinhlangano ezingenanzuzo, ukuze iBhodi liveze ubuhlo obunozimiso zokuziphatha ezingcono nobuhlo obuyimpumelelo maqondana nokuthola imigomo nezinjongo ze Child Welfare Durban and District.

IBhodi lisebenze kahle futhi libe nomhlango wamasu kulonyaka, libheke ekuthuthukisweni kokusebenza kanye namazinga ezinsiza okuvela eChild Welfare Durban and District kuya emphakathini; ukuhambisa ngaphandle uqeqesho oluyisisekelo futhi kubhekwe ekuvikeleni okungukusabela ngenhlonipho emphakathini nasekuphepheni kwabantwana. Njengebhodi, sisungile esinye isigungu esizo naka futhi siqinisekise ukuthi lamasu ayenzeka njengokunqunyweyo, ngokukhethekile sibhekile ukwaneliseka kumaklayenti, ukuqeqeshwa kanye nokuthuthuka. Ngihlose ukwenza lenhlangano ibe semugqeni munye nalezinkampani ezaziwa umhlabawonke ngicizelela ekuthuthukeni okuqhubekayo ukusiza umphakathi esiwusevisayo; nginenjongo yokugcina ubudlelwane obanelisayo kubo bonke abathintekayo ikakhulu umphakathi, abasebenzi kanye nomnyango kaHulumeni weZenhlobo kahle, ukuphumelela ekwakheni impilo engcono nenhlobo kahle yabantwana bethu.

Izikhathi ezijabulisayo nezinsalelo zikhona kulenhlangano. Kuyangijabulisayo ukumemezela ukuthi ISibaya Community Trust eholwa ngu Mnumzane Vivian Reddy ngomusa banikela ngokwakhiwa kabusha kwekotishi endaweni yokuhlala abantwana i Lakehaven Child and Youth Care Centre. Lelikotishi lakhiwa futhi lagcwaliswa ngempahla okufinyelele kwisamba sezigidi ezingu R2.4, kanti futhi nokukhunjulwa kwabantwana abalahlekelwa izimpilo zabo kumlilo owabhubhisa ngonyaka ka 2016, ingadi yesikhumbuzo yakhiwa kanye nebhodi eliveza amagama abo. Izinhlobo zokwakha kabusha i Edith Benson Babies Home ukuba ibe yindawo yokunakekela esezingeni eliphezulu seziqalile; sijonge ukuwuphetha lomsebenzi eminyakeni emibili ezayo. Okwamanje sinamakotishi amabili aphasise Umnyango Wezemvelo ukugcina abantwana abangamashumi amathathu abaseminyakeni esukela ku 0 kuya ku 6. Lamakotishi ase William Clark Gardens/Othandweni.

Ngiyakhuleka ukuthi u Child Welfare Durban and District ungakhula emandleni futhi izikhulu, ochwepheshe, abezimiso zomsebenzi kanye namavolontiya angabusiseka ngokucebile baqhubeka nokusiza abantwana.

Sengiphetha ngiyafisa ukubonga ongcweti bamalunga eBhodi, ukweseka ngokuzinikela kwabaphathi kanye nabasebenzi, abanikeli, abaxhasi nabobonke, ngaphandle kwabo impumelelo nokuqhubeka kwalenhlangano bekukeke kubekhona.

Rajan Pillay
UMONGAMELI waMalunga eBHODI

"Abantwana bethu bayingcebō enkulu kakhulu."
- NELSON MANDELA

Board of Governors

Executive Committee



Rajan Pillay
PRESIDENT



Kerusha Govender
VICE PRESIDENT



Vincin Naidu
HONORARY TREASURER

Chairpersons of Sub Committees

Mr Mohammed Rashid
Finance and Asset Management Standing Committee

Ms Keshnie Reddy
Community Services Standing Committee

Ms Thembelihle Hlophe
Income Development Standing Committee

Ms Keshnie Reddy
Human Resource Standing Committee

Dr Kerusha Govender
*Residential Services Committee:
Lakehaven Child and Youth Care Centre*

Ms Heleen Grobbelaar
*Residential Services Committee:
William Clark Gardens / Othandweni Child and Youth Care
Centre and Edith Benson Babies Home*



Mohammed Rashid



Keshnie Reddy



Thembelihle Hlophe



Kerusha Govender

Committee



Desmond Msomi



Shabnum Behari



John Murray



Ringo Naidoo



Devan Shukla



Pravin Ram



Ann Janssens



Executive Director's Report 2018 Umbiko ka-Mqondisi wango 2018

There is no question that change is in the air at CHILD WELFARE Durban and District.

Our renewed Values and Culture has seen itself through a few growing pains over the last year but a shift has certainly taken place. Moreover, the streamlining of processes, the formulation of annual planners, Occupational Health and Safety and standard operation procedures creates the kind of inner confidence required in Management of a large Organisation. This, the team has come a step closer to achieving. It is therefore not misplaced to laude the efforts of this small team who navigated through the perils and challenges to ensure that the vulnerable and abused continued to receive the statutory protection they required. In the final analysis all structures and all processes are there to ensure that we continue to better our work in protection of the abused and vulnerable in our society – the statistics of which are frighteningly large.

We therefore sincerely appreciate the support of all our Donors, well-wishers and volunteers who have joined hands with us over the year. Their significant contributions enabled us to continue with our Community Programmes; manage our statutory services in our Child and Youth Care Centres as well as make strides in reuniting children with their families or securing successful adoptions. For those children who remain under protection-our social services teams secured schooling; worked on counselling; life skills and ensured that therapeutic services were availed for more secure integration following trauma. There is no question that the challenges are many and the lack of sustainable funding the greatest crisis. We continue to need creative out of the box solutions, enhanced relationship building and even greater social standing.

In 2018 we entered our Centenary Year. Child Welfare Durban and District has demonstrated its indomitable gravitas and earned its stripes in society. It now moves ahead with further strides to meet the challenge of sustainable development, stakeholder inclusivity, integrated thinking and reporting and good corporate governance. It is in good hands.

Anisha Ramlaul
EXECUTIVE DIRECTOR

Akungatshazwa ukuthi kunezinguquko e CHILD WELFARE Durban and District.

Akubangalula ukwamukela Izindinganiso naMasiko enhlangotho kulonyaka odlule kodwa uguquko oluqinisekile lwenzekile. Ngaphezu kwalokho, ukusakaza izinqubo, Ezempilo nokuphepha kanye nenqubo eyaziwayo kudala ukuzethemba okudingekayo ekuphatheni iNhlangotho enkulu. Ithimba liye lathatha isinyathelo esisondele ekuzuzeni. Ngakho-ke akusiko ukudukisa uma ngibonga imizamo yalelithimba elincane elikwazile ukuzulazula ezingozini nasenzinselelweni ukuqinisekisa ukuthi abasebungozini nasekuhlukumezekeni bayaqhubeka ukuthola uvikelo lomthetho oludingekayo. Ekuhlaziyeni kokugcina, zonke izakhiwo kanye nazozonke izinqubo zikhonela ukuqinisekisa ukuthi siyaqhubeka nokwenzangcono umsebenzi wethu wokuvikela labo abahlukumezekile nalabo abasengozini emphakathini wethu – nokho izibalo zona ziyethusa kakhulu.

Ngakho-ke ngokuzithoba siyabonga ukwesekwa esikuthole kuBanikeli, abasifisela okuhle kanye namavolontiya asebenzisane nathi onyakeni. Umnikelo wabo obalulekile usisizile ukuqhubeka nezinhlelo zomphakathi ukuphatha ngendlela izinsiza zomthetho ezikhungweni zethu ezihlala abantwanta (Child and Youth Care Centres) kanjalo nokubhekelela ekuhlanganiseni abantwana nemindeni yabo noma i adophshini eyimpumelelo. Kulabobantwana abavikelwayo – amathimba ezenhlalakahle akuqinisekisile ukubatholela izikhala ezikoleni; ukubaluleka; ukufundiswa amakhono kanye nokuqinisekisa ukuthi izinhlelo zokwelapha zitholakele emva kokuhlukumezeka. Akubuzwa ukuthi izinselelo ziningi futhi nokuntuleka kwezimali okuqhubekayo kuyinkinga enkulu. Siyaqhubeka nokudinga izixazululo ezintsha, ukuthuthukiswa nokwakhiwa kobudlelwano ngisho ezenhlalakahle eziqinile.

Ngonyaka ka 2018 singene kwikhuluminyaka. UCHILD WELFARE DURBAN and District ukhombise isithunzi sawo okungelula ukusiqeda futhi wazuza inhlonipho emphakathini. Manje-ke uyaqhubeka neminye imikhakha ukuhlangabezana nezinye izinselelo zokuthuthuka okusimeme, ukubandakanyeka kwabathintekayo, ukucabanga okuhlangene nokubika kanye nokubusa okuhle kwenkampani. Kusezandleni ezinhle.

Anisha Ramlaul
UMQONDISI

CWDD STAFF COMPOSITION

EXECUTIVE DIRECTOR	1
SENIOR MANAGER	1
MAINTENANCE MANAGER	1
HEALTH AND SAFETY OFFICER	1
SOCIAL WORK MANAGERS	12
SOCIAL WORKERS	52
SOCIAL AUXILIARY WORKERS	3
EDUCARE TEACHER	1
ADMINISTRATORS	21
SENIOR CHILD CARE WORKERS	9
CHILD CARE WORKERS	67
COMMUNITY MOTHERS	9
ENROLLED NURSES	2
MAINTENANCE WORKERS	10
DOMESTIC WORKERS	10
DRIVERS	4
COOKS	2



We are Growing the Leaders of Tomorrow Today





Treasurer's Report 2018

Financial report for the year ended 31 March 2018

Overview

On the back of a very challenging 2017, the spill-over into 2018 was not great. The extract below from the Treasury's 2018 Budget Review paints the picture:

To create large numbers of jobs, build an inclusive and transformed economy and reduce inequality, South Africa needs a strong, sustained expansion. Yet in contrast to many of its developing-country peers, South Africa has experienced a period of protracted economic weakness, mainly as a result of domestic constraints. This is reflected in low levels of private investment, persistently high and rising unemployment, and declining real per capita income. These factors in turn have undermined the sustainability of the public finances and narrowed the scope for economic transformation.

(<http://www.treasury.gov.za/documents/national%20budget/2018/review/Chapter%202.pdf>)

Further on in the review, positive sentiment is expressed in GDP growth for 2018 and 2019 based on renewed business confidence.

The struggling South African economy had a short reprieve when the election of Cyril Ramaphosa brought about some positive signs by the strengthening of the Rand against the Dollar. However, global factors such as the trade war between America and China, issues with Turkey, has taken the wind out of our sails. The South African economy continues to be battered by a weakened Rand and higher oil prices resulting in significantly higher fuel prices. The effect on South Africans and businesses has been severe resulting in significant job losses and reduced profitability.

We find ourselves operating in this challenging economic environment for the past few years, trying to extract resources from companies and individuals that are already under strain. Coupled with the exponential increase in the number of Non Profit Organisations fundraising to sustain operational activities is a mammoth task in a highly competitive environment. Compounded with the lack of funding from National Lotteries, a strategic fundraising plan is an absolute necessity to ensure future sustainability.

As in the prior year, Child Welfare Durban and District was extremely blessed for the year under review, thanks to our wonderful and most generous benefactors who contributed magnanimously to assist the organization in its day-to-day activities. This, together with austerity measures implemented by the Board, contributed significantly in mitigating our forecasted deficit for the year.

Against this backdrop, you will find the summarized audited financial statements of the organisation for the period ending 31 March 2018. In order to provide a meaningful view, it contains figures for the period under review with comparative figures for the previous (2017) financial year.

Below are some key points arising out of the 2018 Financials:

- **Income** – income for the period under review came in 15% worse off than the 2017 year. This is due to Funding proposals to National Lottery and various other entities not materializing based on the challenges noted above. The 2017 year including abnormal revenue in lieu of insurance proceeds and public donations for Lakehaven Fire. For the ensuing year we envisage our targeted income aspirations to be under severe pressure, and may fall well short of our expectations.
- **Expenditure** – current year's expenditure fell by 6%, from R32.13m in 2017 to R30.17m in 2018. This was achieved through stringent control on costs and austerity measures put in place by the Board. Without curtailing core activities, it would be extremely challenging to further reduce costs in a highly inflationary environment.
- **Deficit for the year** – the organization ended the year with a deficit of R159.8k which was contained based on austerity measures implemented.

Current Status

In the current financial year, we have implemented a 5% salary increase based on the increase in subsidy by the Department of Social Development. However, this will not fully cover our cost commitments in the implementation of the increase to all staff of Child Welfare Durban and District.

This will put further strain on the organization's limited financial resources. However, in order to ensure that our staff is not put under financial strain by the ever increasing cost of living, the Board of Governors is fully committed in finding mechanisms to fund the shortfall.

Amidst the various challenges that we find ourselves in, our staff together with the management team and Board members are resolute in ensuring that we continue to operate and service our clients amidst our challenges.

On behalf of the Finance and Asset Management subcommittee and Board of Governors, I want to acknowledge the efforts of staff in managing costs and going the extra mile when needed.

All our challenges can be overcome through a united and dedicated team.

My sincere thanks and appreciation to the Board of Governors, the members of the Finance and Asset Management subcommittee, the Chairman of the same subcommittee Mr. Mohammed Rashid, staff and management for their commitment and dedication.

This being our Centenary Year, I want to pay homage to the pioneers of this fantastic organization for their efforts, wisdom and commitment in laying the foundation for a formidable entity, Child Welfare Durban and District. I pray that we continue to build on this legacy to position the organization for the future, where the vulnerable children and families will benefit immensely.

Vincin Naidu
HONORARY TREASURER

Financial Report as at 31 March 2018

Income Statement

	2018 (R)	2017 (R)
TOTAL INCOME	30 391 077	35 525 535
OPERATING EXPENSES		
Auditors remuneration	88 955	83 250
Depreciation	561 821	671 684
Employee related cost	566	119
General expenses	27 402	–
Promotions	20 761	28 049
Repairs and maintenance	22 162	84 663
Subsidised administration and public relations	5 398 205	5 332 470
Subsidised residential services	9 527 972	9 770 235
Subsidised social work services	13 474 572	15 283 632
Unsubsidised community programme	822 567	634 061
Unsubsidised day care services	220 757	243 392
	30 165 740	32 131 555
PROFIT FOR THE YEAR	225 337	3 393 980

Balance Sheet

ASSETS

Non-Current Assets

Property, plant and equipment	2	7 888 346	7 083 793
Investments	3	19 467	19 467
		7 907 813	7 103 260

Current Assets

Trade and other receivables	4	2 495 567	2 634 337
Cash and cash equivalents	5	4 387 651	4 754 119
		6 883 218	7 388 456

TOTAL ASSETS

		14 791 031	14 491 716
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EQUITY AND LIABILITIES

Equity

Capital funds	6	8 671 543	8 671 543
Special trust funds	7	2 456 607	2 258 802
Retained Income		2 113 000	1 872 665
		13 241 150	12 803 010

LIABILITIES

Current liabilities

Trade and other payables	8	727 060	785 798
Provisions	9	822 821	902 908
		1 549 881	1 688 706

TOTAL EQUITY AND LIABILITIES

		14 791 031	14 491 716
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The abuse and maltreatment of children continues to plague our society.

This scourge of violence against children threatens to destroy the fibre of communities, as we are aware that crime against children has far reaching consequences for them as adults if not managed and handled professionally.

It is against this backdrop that the Community Services Department at Child Welfare Durban and District, despite various internal and external challenges, strives to protect the most vulnerable.

Our Child Protection Programmes which are geared towards prevention aims to educate and inform the community on the prevalence of abuse, identifying signs and symptoms of abuse, reporting processes and resources available. The statistics for South Africa according to the Optimus Study in 2016 show that one in every 3 children is at risk of being abused.

Our Social Workers endeavour to ensure that children are reared in protective and nurturing environments. Our Family Preservation services aim to keep families together by providing Life Skills and Parenting Skill programmes to dysfunctional families whereby enhancing their ability to allow for children to remain in the family of origin.

Alternate care is only considered when a child remains at risk in his home environment and it fails to provide the necessary protection. The Organisation runs and manages 9 Community Foster Homes some in partnership with Unilever Thokomala. Placement at these Homes is considered for children needing alternate care. As well as placements with extended family and persons that may be known to the child.

Adoption is a placement of choice for abandoned babies after all attempts to locate the natural parents have failed; as well as for mothers whose circumstances are sometimes beyond their control; prefer to choose adoption as a long term permanent placement for their babies. The decrease in the number of adoptions being finalised remains a challenge.

The placement of babies in Child and Youth Care Centres are a challenge as very few Child and Youth Care Centres are equipped to care for babies. The fire at our Edith Benson Babies Home exacerbated the situation.

Collaboration with stakeholders

The Community Services Department enjoys a good partnership with State Departments and works closely with the Department of Social Development, Department of Justice, Department of Education and Department of Health. We network closely with South African Police Services and the Family Violence Child Abuse and Sexual Offences Unit.

Thokozani Educare Centre

This Centre is based at Stormhaven and provides for the stimulation and early developmental needs for children aged between 3 and 5 years. The Centre is registered to accept 48 children. The children are exposed to age appropriate activities and our staff ensures that all calendar events are celebrated.



Our Success Stories

PREVENTION PROGRAMMES

Programmes	Beneficiaries
Child Protection	23021 (Adults and Children)
HIV/AIDS	9228
Life Skills	577

EARLY INTERVENTION SERVICES

Intake	Family Preservation	Parenting
2420	1034	668

Mrs Shere Khan

SENIOR MANAGER: COMMUNITY SERVICES

STATUTORY INTERVENTION AND CONTINUUM OF CARE

Type of placement	Number	Continuum of care
Adoptions	11	NIL
Foster Care	157	2413
Child and Youth Care Centres	61	329

ABUSE AND NEGLECT

Physical Abuse	Sexual Abuse	Neglect (incl. Emotional Abuse)	TOTAL
115	79	619	813

@ Zinhle's Success

Zinhle was orphaned and is in foster care with her aunt. As an avid singer she became a member of the choir of Key of Hope whose mission is to build long term mentoring, relationships with children affected by poverty. Key of Hope does this through Sport, Educational and Music programmes. In October 2017 Zinhle was selected to travel with Key of Hope choir on a seven week tour to the United States of America with 24 other children. The choir was hosted with Echo Grove Camp which is owned by the Salvation Army. Zinhle departed on the 17th November 2017 and travelled through the State of Michigan performing in approximately 30 concerts during the visit and returned on the 10th January 2018. She is a source of tremendous pride to herself and her family. Zinhle is determined to study hard in order to travel the world in the future.

@ Nosipho's Success

Nosipho came to us with severe behavioural problems and was placed under the loving care of a community home mother. After months of counselling and therapy she finally bonded with the other children and has become a responsible member of her new family. Her talents have come to the fore and she thoroughly enjoys cooking and baking with her housemother and has been recognised now in her new school for her good character and confidence. Her enormous strides have not gone unnoticed and she has been selected as the Deputy Head Girl of her school. This continues to spur her on academically and she is a role model of hard work and success.

@ Amahle's Success

Amahle passed her National Senior Certificate exam in 2016 and completed her education training and development studies in 2017. She saw the huge value in education in improving the quality of her life and is currently completing a course in Public Administration. Amahle and her sibling were orphaned and she wishes to carry the legacy of her family forward by maximising her training and employment opportunities. She is the key caregiver for her younger sibling.

@ Themba's Success

After facing 11 foster placements since his birth, 9 year old Themba, who has learning challenges and attends special school finally found a home with our community family. He suffered through suicidal tendencies, depression, epilepsy and severe rejection by both his parents. His physical abuse brought him to the verge of death and whilst his placement with us has not been without challenges his full and loving acceptance into the community home has provided him with unprecedented stability and acceptance which was absent in all previous placements. Themba has finally found a home and a family. Hats off to the incredible community home mother and the team!

 Not their real names

Residential Services Report 2018



Over 200 babies, children and youth were placed in our Centres requiring foster care, reunification support, counselling and group and individual Development Programmes. Our three residential centres have worked tirelessly to meet the needs of all children placed.

Residential Child and Youth Care Centres

Lakehaven Child and Youth Care Centre offers a therapeutic Residential Programme for abused, neglected, abandoned and children at risk. Young people between the ages of 6 to 18 years, both boys and girls, are placed at the Child and Youth Care Centre by a court order.

The Centre ensures that all medical, physical, emotional, cognitive and spiritual needs of children are met.

All our children attend schools in and around our community. Certain staff serve on the Governing Bodies of these schools. Homework and study time is integrated into daily Programmes. As part of the overall programme school visits, medical appointments, outings and life skill groups are included.

Other programmes include subject tuition through volunteers, spirituality, sports and recreational and information sharing.

Our young people attend dance, drama and modelling through the Glamorous Model and Dance Academy. The Dolphins Cricket Club shared their skills with our young people over Mandela Day 2017. During Heritage Month, the Lakehaven Child and Youth Care Centre in association with City View Mall and the Durban Football Association held its Annual Lakehaven Child and Youth Care Centre Soccer Cup Tournament. Five child and youth care centres competed with professional players at this indoor soccer arena. The under 17 division of Lakehaven Child and Youth Care Centre won this tournament. In addition to this the young people have won various tournaments and medals.

Given their success the team attended the Annual Postal Cultural sporting event broadcasted by East Coast Radio in celebration of their 50th birthday. We are highly grateful to the various screened volunteers who have contributed to the development of the young people's lives throughout this past year.

A beautifully rebuilt cottage and Garden of Remembrance was donated by the Sibaya Trust and opened by His Majesty King Goodwill Zwelithini.

We wish to thank all members of the Residential Services subcommittee for their unconditional guidance and support to the Centre over the year. We also thank all our staff who go the extra mile in the care of the young people at our Centre. Whilst it was a challenging year on many fronts we are delighted at the progress made.

Success story

I am K.W. and am 21 years old. This is my story. I was admitted into Lakehaven Child and Youth Care Centre a few years ago as a street kid. My life changed drastically. I have been through so many hands to be where I am today. I look back at my school days and remember how much I loved creative arts and wanting to be story teller. I therefore participated in all the activities that the centre had to offer and loved traditional dance. I even performed at school when they had such events but I felt most people did not understand my point of view. I found very supportive child care workers at the centre who understood what we wanted to achieve in life and helped me. During my matric year I realised I had to be real with what I wanted in life and I knew I was not going to be accepted at universities because my form was turned down. Some people thought it was over for me but with support from the centre I got a job as a start to my real life. I did stage décor and began to perform in many places building up a stable profile also for my music career. My first live performance was with Qiniso and I decided after this day that even if I do not make it to university, I will make it in life, become a business man and share my stories. I want to create music for movies and with a small group formed a band. Everything happened very fast from that time on. I continued applying for jobs and colleges and ended up working in Checkers for a few months while I gathered information on how to register a Company. My Company is now called Famous Kay Entertainment. I did not leave Checkers but used my salary to buy equipment that I needed so that I could prove to myself that I could make it. My Company received its first Municipality invite to perform and hosted auditions for a first movie shoot called 'I've Been There'. After this movie we had tons of bookings for shoots and we realised that we should start hosting our own events which we started doing. People from Johannesburg saw how good Famous Kay Entertainment was and invited me to Johannesburg to be part of their events. It opened up many more doors for me allowing me to sign up more artists under my company. With everything falling into place we started to make our own clothing line and now have our own clothing store. We host events, we shoot music videos and we provide on stage entertainment.

This is a real story of how I am now a working CEO in the Famous Kay Entertainment world, the life I wanted and now have.

Himla Makhan

MANAGER: LAKEHAVEN CHILD AND YOUTH CARE CENTRE



William Clark Gardens/Othandweni Child And Youth Care Centre offered a residential therapeutic programme which catered to the needs of 68 children between the ages of 6 to 18 years. There were numerous successful events over the year which included the release of 26 young people to the care of their families or to the community through the efforts of the Therapeutic and Reunification team at the Centre. There was further exceptional support from the Flatfoot Dance Company and consistent engagement and dedication shown by the Sai group volunteers who assisted our young people with meeting their educational needs every Saturday as well as other Volunteers that come in during the week to facilitate the educational programme.

A very positive programme is the Mentorship Programme which is the brain child of the Bright Sparks Foundation. This Programme made a remarkable difference to the lives of 15 young people in this year. During Child Protection Week, the young people at the Centre were involved in a Placard Demonstration which projected a clear message to the public regarding the child's right to be protected and prevented from abuse. By engaging young people in these activities, they are empowered to heal themselves as well as help others and advocate for the protection of all children. This year we facilitated this demonstration by keeping with the vision of Child Welfare Durban and District – Giving Childhood Back to Children - through the medium of different developmental, therapeutic and life skill programme that were conducted by the dedicated team at the Centre and our cherished Donors and Volunteers.

We are grateful to our Volunteers and regular Donors who have in this challenging economic climate provided us with immeasurable support in ensuring that the welfare and wellbeing of our young people can continue to receive the priority it deserves.

Farhana Patel
MANAGER: WILLIAM CLARK GARDENS/OTHANDWENI
CHILD AND YOUTH CARE CENTRE

"There is no trust more sacred than the one the world holds with children. There is no duty more important than ensuring that their rights are respected, that their welfare is protected, that their lives are free from fear and want and that they can grow up in peace."

- Kofi Annan

Edith Benson Babies Home cared for 69 children during the year under review. The New Year of 2018 had heralded in the promise of a wonderful year ahead, with children being reunited with their families and new children preparing to take their places during their time of need. New programmes were laid out to address the children's needs for stimulation and pre-school, as well as speech and language enrichment.

On the night of Tuesday 20th February 2018, all plans and programmes at Edith Benson Babies Home were interrupted by the fire that devastated the centre and necessitated the safe evacuation of the babies and young children from Edith Benson Babies Home. We are immensely grateful that all the infants and staff escaped unharmed thanks to the prompt and courageous response of the team on duty that night due to the effective fire drills that were held monthly.

The 69 children included twenty one new admissions and fourteen departures. The departures included two children who were lovingly received by their adoptive families; ten who returned to family members; four were placed in cluster foster-care; four were placed in community homes; two moved to the William Clark Garden/Othandweni Child and Youth Care Centre cottages and twenty nine children were transferred to other Child and Youth Care Centres. A total of fifteen infants remain in places of safety. In addition, fifty five children departed to other places of safety.

The fire elicited huge support from the community, ensuring that the needs of any newly admitted babies will be well met. Edith Benson Babies Home is currently operating from offices within William Clark Gardens/Othandweni Child and Youth Care Centre and preparing two of the William Clark Gardens/Othandweni Child and Youth Care Centre cottages for admission of babies in need of care, just as soon as the necessary permissions have been granted.

Our dream is to rebuild Edith Benson Babies Home in order that we might continue to provide a safe place of care for those neglected, abused and abandoned infants in need, until a more permanent family placement can be secured for them.

Our success story

Our success story relates to a tiny newborn baby and her 2 year old brother. Their mother was young, single and unemployed, without the means to take care of herself, let alone her babies. She was so desperate that she was driven to considering abandonment for her new baby. Fortunately, however, somebody observed her as she was about to leave her baby alone and arrangements were promptly put in place for the infants to be admitted to the temporary safe care of Edith Benson Babies Home. Paediatric assessment and medical care were immediately required due to the circumstances of the baby's birth and her brother's need for chronic medication, as well as physiotherapy, occupational therapy and speech therapy to address issues related to his delayed milestones. The social worker dealing with the family in the community conducted her investigation most diligently so that the children could soon go to their young aunt for the Christmas holidays, with a view to being formally placed in her custody. We are pleased that these siblings are able to grow up together with their aunt and that all are doing well.

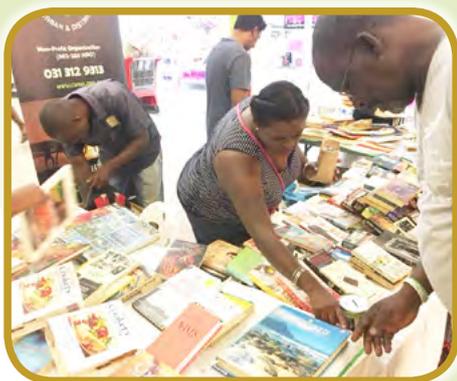
Firdose Moola
MANAGER: EDITH BENSON BABIES HOME

Income Development 2018

With the ongoing support from our Income Development Committee, we concluded the review year on a successful note.

The Income Development Team has maintained stability in the generation of income despite the challenging economic climate and understaffing. We are thankful for the loyal support and partnerships with Trusts, Foundations, Corporates (CSI/CSR/SED) and Individual givers who have continued to donate to our organisation. This coupled with our fundraising events and income generating projects have seen us through a challenging year.

Our Donation Station Thrift Shop was opened in 2013 and has continued to flourish. Our shop is open to the public on Tuesdays to Fridays 8h00 to 15h00. Monthly jumble sales are well attended by our loyal supporters. The Thrift Shop hosted seven Popup Book Sales at various shopping centres in our area of operation during this financial year. Our Coin Collection initiative continues to expand and we are grateful for the support of our local Schools and Businesses for hosting our tins. The year under review has seen our Social Media interactions grow immensely and we are proud to announce that we have close to 3000 followers on Facebook. Platforms that also flourish are Twitter and Instagram. Please also view our website on www.cwdd.org.za for detailed and updated information.



Our flag ship event for the year was our Crazy Hats Fun Walk and we were proud to have our Brand Ambassador Mo Magic as the Master of Ceremonies as well as members of Hollywoodbets Dolphins Cricket team and our other ambassador Zoe Papadakis in attendance at this event. The year also saw in a benefit Golf Day hosted by the esteemed Minara Chamber of Commerce with a wonderful fundraising Ladies High Tea.

Our gratitude is extended to our loyal donors and volunteers for their contributions for the year under review.



Thank You to All Our Donors

We extend our heartfelt gratitude to the many organizations and individuals who have provided assistance and support over the past year. Many have offered their services pro-bono or in cash and kind. Of particular mention are:

- Ubuntu Community Chest
- All representatives of Provincial and Local State Departments attending to welfare matters
- Child Welfare South Africa



social development
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PROVINCE OF KWAZULU-NATAL



Special Thank You to Top Donors

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