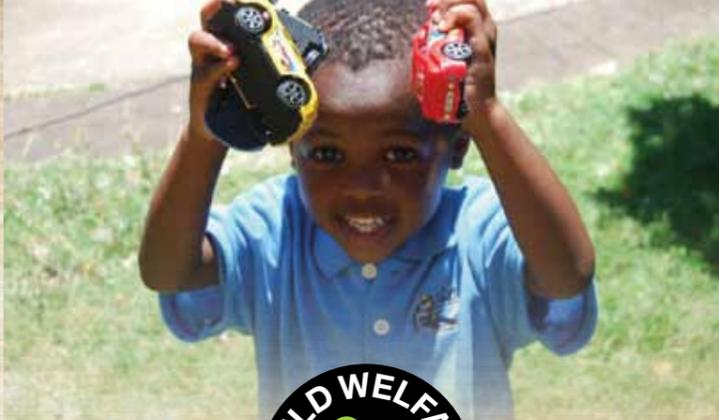


Annual Report 2013





Giving Childhood Back to Children

Who we are

(002/259 Non-Profit Organisation)

PBO Number: 18/11/13/1145

Service centres in the greater Durban area

Greyville

Organisation Head Office
Central Community Service Office
Homefinding and Adoption Services
Thokozani Educare Centre

Isipingo

Community Service Office
Two Community Homes

Lamontville

Community Service Office

Newlands East

Community Service Office
Service Point
Community Home

Newlands West

Community Home
Service Point

Sea Cow Lake

Lakehaven Child & Youth Care Centre
Zamani Child & Youth Care Centre

Sherwood

Community Service Office
Two Child & Youth Care Centres:
• William Clark Gardens/Othandweni
Child & Youth Care Centre
• Edith Benson Babies Home
Three Community Homes

Umlazi

Community Service Office
Eleven Service Points
Two Community Homes

Wentworth

Community Service Office



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Vision

As a non-profit organisation, CHILD WELFARE Durban and District commits itself to working in the cause of justice and ensuring the well-being of children by protecting their rights and promoting their quality of life, as well as that of their families and communities.

Mission

- To protect, investigate and provide care in any case of children in need, including neglect, abuse, abandonment, orphanhood, children affected/infected by HIV and AIDS, and children who had been living on the street;
- To establish, maintain and conduct places of care, incorporating therapeutic programmes;
- To promote early childhood development;
- To promote wider community participation in child and family welfare services.

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Banking Details

ACCOUNT NAME: CHILD WELFARE Durban and District
Standard Bank: Rosetta Road, Durban
Branch Code: 04 27 26
Account No: 251139042
SWIFT CODE: sbzazajj

Our sincere appreciation goes to



for sponsoring the design and layout of this report



for sponsoring the printing of this report

Board of Governors



Mrs M Kitching
(Executive Director)



Judge C Nicholson
(Patron)



Mr P Ram
(President)



Mr MF Khan
(Vice-President)



Mr D Msomi
(Hon. Treasurer)



Ms A Janssens



Mr R Naidoo



Dr K Govender



Dr Y Reddy



Mr M Naidu



Pastor J Jennings



Mr J Murray



Mrs K Mthethwa

Finance and Asset Management Standing Committee

Chairperson:

Mr S Naidoo
Mr M Naidu
Mr M Ghazi
Ms M McKenzie

Mr D Msomi
Mr J Murray
Mr D Shukla
Mr MF Khan

Residential Standing Committee William Clark Gardens/ Othandweni Child and Youth Care Centre

Chairperson:

Mr P Ram
Prof L Peters
Dr M Pather

Dr K Govender
Ms A Janssens
Dr V Chetty

Income Development Standing Committee

Chairperson:

Ms A Janssens

Mr J Murray

Human Resource Standing Committee

Chairperson:

Mr P Ram
Ms K Reddy

Mr S Naidoo
Ms A Janssens

Residential Standing Committee: Lakehaven & Zamani Child and Youth Care Centre

Chairperson:

Ms K Sagadevan
Ms J Gounden
Ms S Beharie

Pastor J Jennings
Dr V Chetty
Mr P Ram

President's Report

The primary objective of the Board of Governors is policy and strategic planning. A number of important reviews of the functioning of the Organisation has commenced in this regard in the last year. These include the review of the overall functioning of the Organisation and staff conditions of service. A performance appraisal model based on the present system of internal evaluation, benchmarked against corporate best practice, is also being developed. The performance appraisal system will eventually function as an objective instrument on which to base rewards and increments and replace the outmoded 'bonus system'. The Children's Act 38 of 2005 has stipulated

that the minimum requirement for child and youth care workers to take care of children in facilities is Level 5 on the National Qualification Framework. As a result, professional development programmes for child and youth care workers have become part of the staff development provisions of the Organisation. This is additional to the



Pravin Ram

professional development programmes provided for in the budget.

Given the tenuous nature of finances and the constraints that could arise, the diversity of services would need to be reviewed in the future.

We have nine community family homes, including five operated by the Thokomala Orphan Care Organisation. We keep in mind the need for family and community integration of those who have lived in institutions, and implement this as soon as possible. The staff who are involved with our street children's programme work under challenging conditions. Firstly, there is the enormous challenge of

institutionalising street children who are unaccustomed to routine and authority. Secondly, their drug addiction and the consequent difficulties with learning, presents further challenges. Despite the odds against them, it is gratifying to know that Zamani has achieved a 100% pass rate at schools in the past year. A debt of gratitude

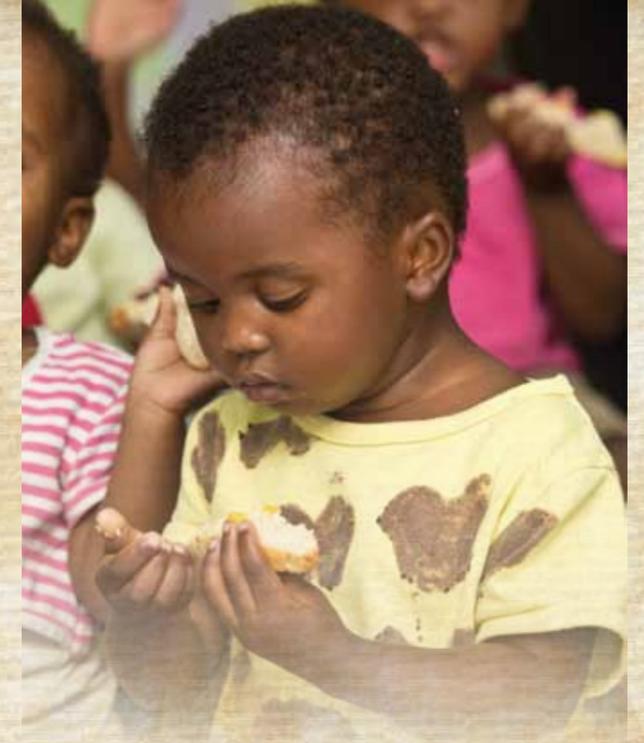
is owed to the principals of our intake schools, who accept our learners without prejudice and who give them such commendable curricular support. During this year, the sterling work done at Zamani was hindered by a serious fire, which gutted virtually the entire building. The restoration will be completed in September and the young boys will return to the facility. It is gratifying to note that our learners are selected for leadership positions in schools, such as prefects and members of the Representative Council of Learners. This is an acknowledgement of the vast number of support and character building programmes offered by our staff and volunteers in life skills, the academic curriculum and particularly music and art.

The Organisation has structures that are located close to the people it serves. To this end, we have sub-offices in Isipingo, Umlazi, Newlands, Wentworth, Lamontville and Sherwood. The Board of Governors has recently established an important new sub-committee for Community Services Department and this is certain to give greater support and advance the work of this critical sector of our Organisation.

Although policy is conventionally the domain of the Board, it is common practice in our Organisation to involve staff in all of these processes. Currently, we have provision for one staff representative on the Board and are awaiting the finalisation of a recognition agreement with NEHAWU. Once ratified, we will include the views of these constituencies in arriving at updated service conditions that best represents the vision of our Organisation and which will become the terms of reference that will inform of staff rights and responsibilities. We look forward to collective buy-in from staff.

The Board delegates the day-to-day functioning of the Organisation and relies on the staff structures to manage its various operations. The Director heads the Organisation and relies on the co-operation of the staff structures to make these controls work. Our middle managers are significant to the realisation of the management objectives of the Organisation and are critical intermediaries. It is this structure that is important for the transmission of information, support, and mentoring of staff in their charge. It is expected that due diligence for optimal compliance with the tenets and principles of the Organisation will continue to be exercised to ensure the effective functioning of the Organisation. There are forums for staff to express their views, aiming at resolution rather than confrontation and these avenues must be exhausted before industrial action is sought. It is expected that these forums will be used to their full advantage. This does not preclude the use of constructive engagement with authority and it is hoped that this would be resourcefully applied in all future negotiations with management.

Funding is always a challenge for non-profit organisations. We constantly seek new sources of income to finance our services and balance this with inflation and increased demands for essential resources. We are grateful to our major funders and donors in general. We derive funds from a number of sources, including schools, corporate bodies, bequests, National Lotto and state-sponsored funding by way of grants and subsidies. We were able to make several significant capex acquisitions due to a special grant awarded by the Department of Social Development. Our annual award from the Community Chest is also a significant contribution to our financial viability and our continuation as a going concern. We need to nurture our donor pool, seek new



"Our children are our greatest treasure. They are our future. Those who abuse them tear at the fabric of our society and weaken our nation."

Nelson Mandela, National Men's March, 1997

benefactors and engage all sectors of our organisation in essential fundraising. We need to jointly rally to this call.

We have the concomitant responsibility to use these funds judiciously and for this we have the Finance and Asset Management Standing Committee and the Treasurer. A significant comment in the report of the Treasurer is that we can improve the financial position of the Organisation by containing costs. We value the many donations in kind over the year, which contribute significantly to keeping costs down. This must be complemented by our individual and collective endeavours within the Organisation to institute savings through curbing wasteful expenditure, excessive use and abuse of the assets of the Organisation and the monitoring of the astronomical cost of essential services like electricity and water. In addition to reducing our deficit, the savings we incur can be creatively used towards staff upliftment and salary increments.

This has been a fairly challenging road to walk and we need to assume a sense of ownership of this valued product we call 'child welfare' and make it a more visible entity in the public domain as the core business of not only our organisation, but of society itself. We must be mindful always that we are a social development services profession and that our prime objective is to serve those who have social-welfare needs. Each one of us is therefore an ambassador of this Organisation and of the welfare movement in general and need to brand ourselves better for our continued survival and for the good of those we serve.

Pravin Ram
President

This report was presented at the AGM on 26 September 2013.

Executive Review

This year marks an important milestone in the history of the Organisation with the achievement of its 95th anniversary. CHILD WELFARE DURBAN & DISTRICT (CWDD) is the largest child welfare organisation in South Africa, with a staff compliment of 252. The recruitment and retention of staff continues to be a challenge as a result of the national shortage of social workers and the low salaries. The dedicated staff have, however, remained loyal to the Organisation and we celebrate the long service of seven such employees.

Looking back at the history of the Organisation, it is evident that we have sustained and developed our services. CWDD has affirmed its core business as child protection services, reaching out to the poor, abused and the disadvantaged children and families in the Durban Metropolitan area. The Organisation's core function has grown tremendously over the years; the impact that the services has had on the community is evident from the comprehensive reports that we present for the year. The Community Services Department expanded its reach from primary intervention and orphan care, to include prevention and early intervention programmes as mandated by the Children's Act, 38 of 2005.

A further indication of our growth is the establishment of a district office in Umlazi, V-Section, which commenced operations from 1 July 2013. These premises accommodate 22 staff members, of which two are Social Work Managers, who are dedicated to rendering accessible and much needed services to the Umlazi community.

CHILD WELFARE DURBAN & DISTRICT does not only render services to children resident in Durban and districts, but

also accommodates those children who live on the city streets. Once in our care, our aim is to stabilise them and re-unite them with their families. The preservation of the family unit is the guiding principle in all services rendered. CWDD has been an accredited international adoption service provider since 1 April 2012, and has placed a total of 43 children during the year under review. This comprises 29 local placements, four national and 10 inter-country adoptions. Of the 10 children placed internationally, seven were placed in Denmark and three HIV-positive children were placed in the United States.

In some instances, children need to be placed in alternative care, such as a Child and Youth Care Centre. CWDD provides for this need, at four facilities. William Clark Gardens/Othandweni Child & Youth Care Centre and Edith Benson Babies Home provide care for orphaned, abandoned, abused or neglected babies at Sherwood. The Organisation has made great inroads in caring for children with HIV and AIDS. There have been no AIDS-related deaths of babies in the past four years – a great achievement. Our other child and youth care facilities are Lakehaven, and Zamani Child and Youth Care Centre, which are both situated in Newlands. Zamani provides accommodation to boys who once lived on the street.

CWDD child and youth care facilities are able to accommodate a total of 60 babies and 177 children between the ages of six to 18 years.

The Organisation also supervises nine community family homes that cater for a total of 54 children. Up to six children are placed in these family-style homes that are cared for by a housemother. Five community homes are run in partnership with Thokomala Orphan



Mariza Kitching

Directorate

Mrs M Kitching	Executive Director
Mrs S Rampersad	Community Services Senior Manager
Mrs S Gabru	Residential Services Senior Manager
Mrs S Davies	Income Development Manager
Mr M Pakkiri	Finance Manager
Mrs K Mthetwa	HR Manager

Staff Composition

Directorate (3)	Managers (14)
Social Workers (64)	Social Auxiliary Workers (10)
Educare (3)	Child and Youth Care Workers (83)
Nurses (3)	Administration Staff (22)
Domestic staff (19)	General Maintenance (12)
Community House Mothers (9)	Drivers (10)
Total (252)	



Care Organisation, who finances these homes. The remaining four community homes are in dire need of ongoing funding and the Organisation seeks to form a partnership with another trust/company willing to finance the maintenance and operation of these much needed homes.

The Income Development Department at CWDD concentrates solely on funding initiatives that are structured and goal orientated. The department targets trusts, foundations and the corporate sector and welcomes the ongoing support of individual donors. One of the challenges that the Organisation faces is that the majority of funders and donors do not provide funding for operational costs. The Department of Social Development grant in lieu of the children at the Child & Youth Care Facilities is R2 238 per child per month. Despite this, there is an increase in the cost of living and the care that we provide to our children. We are thankful to our current donors and request that potential funders consider the actual cost of raising well-rounded young adults.

During the past year, the Income Development Department has opened a charity shop – 'Donation Station' which is run from a container (one of two containers that were kindly donated by M-Projects). The volunteer and community involvement is growing and we hope that this establishment will only go from strength to strength.

The Organisation is BEE compliant and a Level Two service provider. We are hopeful that BEE compliance will attract more funding from all sources, particularly from corporate donors who wish to build up their BEE scorecard. Furthermore, the Organisation has PBO (Public Benefit Organisation) status and has been granted Section 18A tax status by SARS. In essence, this means that donors and funders who contribute towards a non-profit organisation that has PBO status will receive a Section 18A tax receipt, which qualifies them for a tax rebate.

We have amended our logo to have greater appeal and included it in our branding and marketing drives.

CWDD has expanded into social media and has its very own Facebook page: www.facebook.com/ChildWelfareDurban. Please follow us on twitter as well: @Childwdd.

We are proud to say that despite financial constraints, the Organisation continues to provide a significant and essential service. We once again thank our committed donors, volunteers and dedicated staff for their support, which enabled us to sustain the services of this Organisation for yet another year, and with the diligent and ongoing support of all involved, we hope, for many years to come.

We applaud the pioneers of this noble movement for their vision and their selfless service and contribution, as we do those who presently serve to provide an effective and efficient service to all the children in our care.

Management Team



Mrs M Kitching
(Executive Director)



Mrs S Rampersad
Senior Manager
Community Services



Mrs S Gabru
Senior Manager:
Residential Services



Mrs K Mthetwa
HR Manager



Mrs S Davies
Income Development
Manager



Mr M Pakkiri
Financial Manager



Mrs A Bramannan
Central Team



Mrs E Green
South Team



Mrs B Ellis
West Team



Mrs N Mandela
Lamontville Team



Mrs N Govender
North Team



Mr H Landsberg
Maintenance Manager



Mrs J Jagjivan
Homefinding Team



Mrs S Ramdhani
Umlazi One



Mrs M Pillay
Isipingo



Mrs S Khan
Umlazi Two



Mrs K Chimango
Manager: Edith
Benson Babies Home



Mrs F Patel
Manager: William Clark
Gardens/Othandweni Child
& Youth Care Centre



Mrs S Suleman
Manager: Lakehaven
and Zamani Child &
Youth Care Centres



Sharda Rampersad

Services We Provide

The Organisation is a Child Protection Agency mandated by the Children's Act No. 38 of 2005 and through its service level agreement with the Department of Social Development, it is mandated to protect children from abuse and neglect.

Services provided include:

- Prevention
- Early intervention
- Early education
- Life skills training
- Services to orphans and vulnerable children in need of care
- Care and protection to abandoned and deserted children
- Services to physical, sexual, emotional neglected and abused children and their families

PROGRAMMES	BENEFICIARIES
Child protection programmes	25 933 children and 2 183 adults
AIDS awareness	5 003 children and 1 237 adults
Early childhood stimulation	48 children
Life skills training	11 114 children and 356 parents There is a significant increase in life skills training from the previous year's 1 370 to 11 114
AFCON 2013	During January 2013, funding was received by UNICEF to undertake child protection programmes with children to create awareness of human trafficking during AFCON soccer series. In this short period, 2 192 children were made aware of the dangers of human trafficking and learnt preventative measures to protect themselves.

The distribution of services

RACE	%
African	72
White	13
Coloured	10
Asian	5
Total	100

Prevention services

Both training and awareness programmes are provided to beneficiaries.



Awareness programmes held at schools during AFCON 2013



Bullying programme at school

Bullying programmes

The theme identified for 2013 was 'Bullying'. The nine to 13-year-olds were targeted for this programme in view of their vulnerable teenage years. The programmes were conducted at schools during Youth Month (May/June), reaching 23 000 children. The children were taught what bullying was and how to react in such situations. The Organisation's message was positive and children responded positively.

Early intervention

PROGRAMMES	BENEFICIARIES
Strengthening and support of family life	3 574 families were assisted 1 783 families were offered on-going counselling and support
Investigations in respect of allegations of child abuse and neglect	1 935 investigations were undertaken

Statutory services

Despite intensive prevention and early intervention services to prevent the removal of children, 591 children's court inquiries were finalised, providing alternative care to children.

Adoption services

During April 2012, the Organisation was accredited to undertake international adoptions in Denmark, working closely with Impilo Adoption Agency.

The following services were provided:

CATEGORY OF SERVICES	RECIPIENTS
Caregivers screened initially	277 subjected to orientation
Screened as caregivers	33
Birthmothers assisted in planning for their child	41
Placed in adoption	29 locally, four nationally and one internationally
Tracing children's origin	72

Continuum of care

This includes foster care, adoption and residential services. The Organisation provides reunification services to parents of children placed in child and youth care facilities and in non-related foster care. Such services were provided to 603 children whose parents did not assume responsibility. A further 6 967 children in foster care were supervised and 5 821 foster parents were supported to render quality care.

"There can be no keener revelation of a society's soul than the way in which it treats its children."

Nelson Mandela

Community homes

The Organisation supervises nine community family homes catering for 54 children. Up to six children are placed in the care of a house mother in these family-style homes. These homes are a preferred alternative to child and youth care centres as the child remains within the community. A partnership has been established with Thokomala Orphan Care Organisation that finance five of these homes:

- One in Umlazi AA
- One in Umlazi Z-section
- Two in Isipingo.
- One in Newlands West.

In order to maintain, manage and run the other four community homes, the Organisation actively and continuously fundraisers. These homes are located as follows:

- One in Chesterville
- Two in Cato Manor
- One in Newlands East.

Community development

Community outreach programmes, which focused on providing foster parents and children with training and information on child protection, life skills and parenting, were undertaken at Lamontville, Wentworth and Newlands. These programmes were extended to central Durban, Isipingo and the adoption team.

Two-hundred-and-eighty children and 647 parents benefitted from group discussions and programmes.



RIP Meena

It is with deep sadness that we said a final farewell to Meena Haridas. She regrettably passed away very suddenly on 3 July 2013. Meena joined CWDD in Jan 2005. She was very dedicated to her duties as a social worker and is sadly missed by all and fondly remembered for her fun-loving spirit. She was the life and soul of every party and was a special colleague and friend.

Thank you Meena for touching our lives with your generous, warm heart. Beautiful inside and out, God chooses the best when he picks from the garden he created. We will miss you dearly.

Child and Youth Care Centres



Shehnaaz Gabru

I have always believed that exercise is the key not only to physical health but to peace of mind.

Nelson Mandela, Long Walk to Freedom

EDITH BENSON BABIES HOME

- Edith Benson is home to 60 children from birth to five years. Many of the children have been abused, neglected, orphaned, abandoned or removed due to poverty and placed by order of the Children's Court into our care.

Programmes

- 45 children were taken on an outing to visit Duck and Deck Animal Farm, where they fed the animals and rode ponies.
- 15 children enjoyed a trip to Flag Farm.
- 45 children got an opportunity to meet Barney at the Mama Magic Baby Expo.
- 30 children had a number of outings to the beach where they got an opportunity to soak up the sun and enjoy some swimming.
- The children receive spiritual guidance from True Vine Church.
- 23 children are attending Wonder kids Pre-Primary. Our children

have benefitted tremendously thanks to the generosity of Mr and Mrs Amra, who continue to allow our children to attend pre-school and the play group at no cost.

- Stimulation programmes are ongoing in our Activity Centre.

Social Work Programme

- 14 children were returned to their parents
- 8 children were placed in related foster care
- 3 children were placed in unrelated foster care
- 4 children were placed in children's homes
- 9 children were placed in cluster foster care
- 6 children were adopted.

Volunteers

To ensure that every child's needs are met, we rely on a competent team of volunteers who assist us.



Edith Benson Babies Home Activity Centre

The Stimulation Centre was opened in January 2013 and comprises a well-stocked library and activity room. The children enjoy artwork, books, stories, nursery rhymes, music, dance and song.

The Centre thus adds value to its toddlers and preschoolers by broadening the children's world and stimulating cognitive, linguistic and fine motor development. The opening of the Centre was a dream comes true for the children and staff of Edith Benson Babies Home (EBBH).

We would like to thank the many volunteers and companies such as Melishini Pillay, Mrs Cleone McMillian, Mr Rob Pillay, Mr Frank, Mr RM Govender, Vanessa Morgan and Crawford School, DGIT Architects and City Lodge Group who helped make this dream come true.



An Edith Benson Babies Home success story

A little girl, whom we shall call Sindi, was 13-months old when her social worker brought her to Edith Benson Babies Home. She was terminally ill, in the last stages of AIDS, and appeared to be grossly neglected. She had defaulted on her ARV treatment and appeared malnourished with severely delayed milestones. Indeed, Sindi required immediate hospitalisation. She was then also diagnosed with tuberculosis.

Little Sindi had been born to a young teenager, who was forced to leave school due to her pregnancy and her father would assume no responsibility for her. Mother and child lived in an informal single-roomed dwelling high on a hill in a remote area of a township with the maternal grandmother, who was unemployed. The family lived in poverty, without food and transport money to attend hospital and clinic appointments. The young mother was also HIV-positive and extremely weak.

During her placement at Edith Benson Babies Home, Sindi received extensive medical attention, nutritional rehabilitation and physiotherapy. She resumed her ARV treatment and completed her course of TB treatment. Our dedicated nursing staff nursed Sindi through her very slow and difficult journey back to health. She began to achieve developmental milestones, albeit much delayed. Simultaneously, the mother's health also improved with treatment to the point that she was able to secure employment. The grandmother also obtained part-time work.

EBBH facilitated contact between the child and her family through providing transport or transport money when required. The family were provided with material assistance and counseling. Included in the child's hospital appointments was training on HIV and Aids for the family. Case reviews were held with the family and their social worker in order to facilitate the process of reunifying Sindi with her family.

Sindi first spent some weekends with her family when she was strong and then spent a short holiday before being released for a more extended. The bonding strengthened between the family members and Sindi loved to be with her family and vice versa. By the time Sindi turned two-and-a-half years old, she was transferred to the care of her mother and grandmother, by which time the family was well able to take care of Sindi's needs.



Evening out – concert at Durban City Hall.

WILLIAM CLARK GARDENS CHILD AND YOUTH CARE CENTRE

William Clark Gardens accommodates 72 children (aged six to 18 years). This facility caters for vulnerable children who have experienced neglect, abuse, abandonment and orphanhood. Their safety is our priority.

The children are accommodated together with their caregivers, who are qualified child and youth care workers. Therapeutic and developmental programmes are provided by the social workers, child and youth care workers, volunteers, religious organizations and students. It is our goal to empower the children to develop into young adults who can positively contribute to society. The Centre strives to ensure the well-being of these children by promoting their quality of life.

We maintain a professional relationship with the local schools to ensure that every child's right to education is met and they are encouraged to perform to the best of their ability, despite the challenges that they have experienced in the past. The tenacity and resilience of many of our children have helped them achieve good academic results. In addition, they receive much needed support from volunteers at the SAI Group, which provides educational support to the children every Saturday.

The children are also exposed to life skills programmes, sports tournaments, cultural events and outings.

Individual talents in drama, arts, crafts, cooking, baking, public speaking and sport are encouraged and developed. One of the young ladies in our care received a sponsorship to attend the Helen O' Grady Drama Academy. She participated in an audition for South Africa's Got Talent – an exhilarating experience she will never forget.

Another one of our children was chosen to attend the NACCW Conference in Johannesburg, which encourages children to develop their individual talents and equips them with much needed life skills.

We adopt a holistic approach to enhance the lives of each child. This, however, cannot happen without the support and dedication of a team of volunteers and donors, whose generosity continues to support staff and ultimately has a very positive and direct impact on the children.

In effect, this is in keeping with what our great former leader Nelson Mandela proposed about the treatment of our children in relation to the soul of a society.



Sport and recreation



Music programme



Zamani restoration

LAKEHAVEN CHILD & YOUTH CARE CENTRE

The Centre in Sea Cow Lake cares for 60 children who have been placed at the facility via court order. Five cottages accommodate teenage boys and girls, with two qualified child and youth care workers in each. Every effort is made to create a child-friendly, 'homely' environment.

The Centre is situated in an area where drugs and alcohol are easily accessible. As a preventative measure, we empower our resident children to say no to drugs by participating in placard demonstrations once a month. These are held at strategic points in and around the area.

During Child Protection Week this year, the children were encouraged to showcase their talent in a poster competition. A two-day awareness programme was held and a placard demonstration took place at Shoprite Checkers in Newlands. The message to the public was 'Say no to child abuse and trafficking'.

All children at Lakehaven attend primary and secondary schools and are transported daily. A good partnership with the schools is maintained and they are supportive of our children's needs. Key staff members undertake regular school visits and attend parent meetings, as well as other school events. Seventy percent of our young people perform exceptionally well academically and participate in extracurricular activities at school. Three pupils were nominated as prefects at school and two were elected as learner representatives in their class.

Since most of our children are talented in drama, singing, sports, cooking, hairdressing and baking, the developmental programmes focus on enhancing these talents. We celebrate annual and cultural events, namely Heritage Day, Youth Day, Freedom Day, Diwali, and Christmas. Children are taught to respect their environment and embark on an environmental cleanup every Sunday. In addition, awareness is created throughout the year through visits to recreational parks, animal farms, Paradise Valley, etc.

Many of our children are passionate about soccer and netball

and practice weekly on-site at the available facilities. Once a term, a soccer and netball tournament is hosted by the Centre and other Child and Youth Care Centre's are invited to participate. We are proud of the many medals and trophies the Lakehaven children have won at these sports days, and other sporting events.

We make every effort to equip our young people with employment skills and welcome assistance from the community and businesses in providing part-time employment, bursaries, internships and trades.

This year some of our youth:

- Secured casual employment in gardening and catering.
- Attended two days of basic computer training – sponsored by i-Solve Computer Academy.
- Took part in a music programme – lessons from Durban Music School sponsored by an anonymous donor.
- Participated in fundraising drives at shopping malls and exhibition centres.

Challenges

- Securing families for some of the children in our care. Despite continuous efforts made to recruit foster families, many boys and girls stay at the Centre for more than two years.
- Equipping the children with skills for employment opportunities.
- Securing bursaries and trades to further their tertiary education.
- Lakehaven largely depends on the support of the community who generously volunteer their services.

ZAMANI CHILD AND YOUTH CARE CENTRE

On the same property as Lakehaven, Zamani provides a safe haven for boys who have lived on the streets and are between the ages of eight and 18 years old. The Centre aims to rehabilitate and reunify them with their families by providing therapeutic, educational and developmental programmes.

The majority of boys at Zamani have shown commitment

towards improving their educational performance. School reports have revealed a 100% pass rate, with some producing meritorious results.

The social worker renders individual counselling, group therapy, awareness programmes and a reunification programme.

Empowerment and developmental programmes are available to the boys on an ongoing basis. This year, they have been involved in:

- The Child Protection Week.
- The AFCON Programme, which focused on child protection and child trafficking.
- Training as Peer Counsellors to educate other young people in the community during the AFCON Soccer Tournament.
- Various cultural days were commemorated.
- Soccer training occurs daily and participation in soccer tournaments is arranged. Many victories have been won.
- Permaculture – facilitated by Ms Grobbelaar from DUT. The students assist in the management of the permaculture area and the harvested crop is utilised in the cottages.
- The car wash programme also creates opportunities for the children to earn pocket money.
- Music Programme – 24 boys have been sponsored by an anonymous donor. They receive music lessons (on-site) from the Durban Music School once a week. They are focusing on violin, recorder and the ukelele.
- Two children attended free computer training sponsored by i-Solve Computer Academy.

One of the huge challenges experienced this year was the fire at Zamani (see box above).

Ongoing security challenges were addressed and Chubb Fire and Security upgraded the security at no charge.

"Few things make the life of a parent more rewarding and sweet as successful children."

Nelson Mandela

Fire devastation at Zamani

In April 2013 we had a devastating fire at one of the two houses at Zamani Child & Youth Care Centre, which destroyed their library, kitchen and lounge and dining rooms. All children and caregivers were unharmed.

Repairing what was once a vibrant, happy home for up to 25 boys at a time has been a giant undertaking. We appeal for items to replace what was destroyed in the fire: lounge, dining room, kitchen utensils, library and leisure activities.

We look forward to re-opening the Zamani once refurbishment is complete.



Zamani – a success story

When the children in our care complete their schooling, usually at the age of 18, they have to face the 'big wide world' on their own two feet. This can be a tough stage in their lives which is made so much easier if they receive a sponsorship, scholarship or bursary of some sort.

Thabani has had his heart and mind set on becoming a Chartered Accountant for the past four years. He has been an extremely diligent, focused and exemplary student, setting a wonderful example to his peers at school and at Zamani Child & Youth Care Centre.

His hard work has paid off and he has been awarded a full bursary to study in his field of choice thanks to Rainbow Chicken Farms. This is a dream come true for this young man and we are all so proud of him because he is so deserving of this recognition. Thank you Rainbow and well done Thabani! We will be watching your growth and development with great interest.



Thabani signs his contract with Merle David from Rainbow Chicken Farms at their Westville Head Office.



Donation of oranges from Grower Exporters (Pty) Ltd



Zamani – soccer



Zamani restoration

Treasurer's Report

for the year ended 31 March 2013



Desmond Msomi

Income and expenditure

The surplus for the year has increased to R3.2 million (2012: **R 1.3 million**), which was quite an improvement taking into account the hard environment we operate in. This surplus is mainly due to reduced residential and social work services expenditure. The National Lotto funding has materially decreased to **R2.5 million** (2012: R 6.7 million) and it is likely to be fixed at that amount in future years.

Total income increased by 1.6% to R34.3 million and expenditure decreased by 14% to R31 million. The Board and management are continually brainstorming ideas of controlling expenditure. We believe that the containment of costs will continue to improve the financial position of our Organisation.

Capital expenditure

Capital expenditure of **R2.4 million** (2012: R867 926) was incurred in the current year, which was mainly on computer equipment, furniture and fittings and land and buildings. This expenditure was funded by a special grant from the KZN Department of Social Development.

Cash flow

The cash reserves slightly decreased to **R4.0 million** (2012: R4.6 million) mainly due to the National Lottery Fund money being paid late in the year.

Conclusion

The co-operation of staff to assist the Board and management in achieving the objectives of the Organisation is appreciated. We would like to encourage more cooperation so that we can ensure our sustainability.

I wish to express my special gratitude to our Patron, Board and its committees, Executive Director and staff, donors and other stakeholders for the contribution made during the year.



Our very own Donation Station charity shop is proving to be a wonderful means of generating much needed income for the Organisation. At present, the shop opens every Tuesday and Thursday from 08h00-15h00. The shop welcomes donations of anything that can be resold: clothing, toys, furniture, ornaments, crockery, pictures etc.

INCOME STATEMENT		
	2013 R	2012 R
INCOME	34 259 605	33 709 207
Administration fees	2 027 400	2 027 400
Adoption fees	87 230	52 150
Donations for general purposes	3 411 388	651 286
Durban Children's Society Charitable Trust	2 475 000	2 300 000
Fees	196 625	240 579
Gains on disposal of assets	50 000	15 000
Government subsidy – Residential	5 059 044	4 923 509
Government subsidy – Social work and Admin	13 472 484	12 678 144
Grant from Ubuntu Community Chest	1 063 518	1 062 336
Gross collections direct from public	489 735	346 817
Investment income	57 965	158 382
Membership fees	650	610
National Lottery income	2 547 341	6 737 077
Parenting programme income	349 998	688 004
Rental income – Lakehaven/WC Gardens	196 478	181 629
Sundry income	2 524	53 644
Thokomala (Unilever) donations	633 232	645 092
Trusts	2 138 993	947 548
TOTAL INCOME	34 259 605	33 709 207
EXPENDITURE	31 039 174	32 314 498
Depreciation, amortisation and impairments	774 793	441 032
Subsidised administration and public relations	4 733 027	4 653 456
Subsidised social work services	14 408 061	15 254 570
Subsidised residential services	9 869 705	10 409 723
Unsubsidised community family homes	371 015	672 775
Unsubsidised community programme	655 448	660 941
Unsubsidised day care services	227 125	222 001
SURPLUS FOR THE YEAR	3 220 431	1 394 709
Accumulated deficit at beginning of the year	(1 569 038)	(2 963 748)
Accumulated deficit at end of the year	1 651 393	(1 569 039)

BALANCE SHEET		
	2013 R	2012 R
ASSETS		
NON-CURRENT ASSETS	8 177 701	6 482 899
Investments	19 467	19 467
Property, plant and equipment	8 158 234	6 463 432
CURRENT ASSETS	5 863 448	7 465 157
Trade and other receivables	1 833 539	2 856 108
Cash and cash equivalents	4 029 909	4 609 049
TOTAL ASSETS	14 041 149	13 948 056
EQUITY AND LIABILITIES		
EQUITY CAPITAL AND RESERVES	12 447 216	9 185 726
Capital funds	8 671 543	8 671 543
Special Trust funds	2 124 281	2 083 222
Accumulated reserves	1 651 392	(1 569 039)
CURRENT LIABILITIES	1 593 933	4 762 430
Trade and other payables	786 382	998 557
Deferred income	10 904	2 911 656
Provisions	796 647	852 117
TOTAL EQUITY AND LIABILITIES	14 041 149	13 948 056



Acknowledgements

Child Welfare Durban and District is grateful to the many organisations and individuals who have provided assistance and support.

- National Lottery Distribution Trust Fund – for its financial assistance and support
- Ubuntu Community Chest – for their financial assistance and support
- All representatives of state, provincial, and local departments



- CHILD WELFARE South Africa, for its ongoing guidance and support.

In addition, the following have been a tremendous help to our organisation and their contributions have enabled us to continue delivering quality services to all our clients throughout the year.

- | | | | |
|--|---|-----------------------------------|---|
| 3I Club | Eagle Nest Fellowship Church | Lexis Nexis | Robin Hamilton Charitable Trust |
| Abrahams, G | Edcon & staff + Ernst and Young and staff (facilitated by Charities Aid Foundation) | Life at a Crossroad | Rotary Anns Kloof |
| A C International Child Support (2012) | Edna Burford Trust | Lions Club of Cowies Hill | Roy, R |
| Aaron Beare Foundation | Edward Stanley Murphy Will Trust | Louie Burstein Charitable Trust | S A Sugar Association |
| Ackermans, Gateway | Elizabeth Findley Charitable Trust | M Projects | Sai Groups |
| AJ Projects | Emmanuel Ministries Church | Makro | SAPS Sydenham |
| Al-Imdaad Foundation | Estate Late C N Brown | Manning, S | Seagull Plastics |
| ASA Fencing | Estate Late F K Weps Will Trust | Media Works | Shadow Trans |
| BCD Armstrong Will Trust | Estate Late William Clark | Meltz Stores, The Crescent | Shalom Outreach Church |
| Bhicka, M | Exposure Marketing and Communication | Mercedes Benz Durban | Solly Manjras |
| Cargo Compass | Friends of the Children of Durban | Metrofile (Pty) Ltd | South African Support Group |
| Chatsworth Sri Sathya Sai Group | Fulton Trust | Mzomesulu, S | Southern Sun Elangeni and Maharani |
| Chubb Fire and Security | Ganas, N | Nagessur, N | Sr Dorothea |
| City Lodge Durban and Umhlanga | Garner, ECR | Nashua Durban | St Vincent de Paul Catholic Church Westville |
| Cleasby, G | Garner, J | Naidu, MVE | Thokomala Orphan Care Organization |
| Cleopatra Tissues | Grace Alice Baumann Trust | Nedbank Group | Tropic Plastics |
| Clicks Distribution Centre | Greenacre Remembrance Foundation | Nedbank Local Hero Foundation | Truivine Church |
| Concord Trust | H A Thorpe Charity Trust | NMI Umhlanga | Tsogo Sun Casino and Entertainment World |
| Connie Reddy & staff of Nedbank Durban | Harry Brunskill Educational and Charitable Trust | Oliver, P | UKZN Medical Students, Speech and Audiology Department and Physiotherapists |
| Contra Consolidation cc | Hedcor Furniture Manufacturers | Onyekuminaru, J | UNICEF |
| Davies, J | Heleen Grobelaar and the team from Department of Nutrition at DUT | Pastor J Jennings & Friends | Unilever |
| Department of Social Development | Hollywood Bets | People Smart | Veronica Elliot and the Arts & Crafts Team |
| Destiny Harvest Church | IQRAA Trust | Pierres, P | Victor Daiz Foundation |
| DGIT Architects | Jenny Head, Pathways | Praxos 373 t/a Uthingo Consulting | VN Naik School |
| Dingley, CP | J & E Ross Will Trust | Protea Hotel Edward | Wonderkids Montessori |
| Dr Abdulla | Khan, Mohamed | Pulse Emergency Medical Training | Woolworths – Westwood Mall |
| Dr Dorse | Lady of Lourdes Church | Quizzical Pictures | |
| Dr Simjee | | Ramchunder, P | |
| Dr Ramlachan and Staff | | Rayner Trust | |
| Dr Vahed | | Rivers Church Congregation | |
| Durban Girl's High School | | Road Lodge Durban and Umhlanga | |

* Criteria for listing: Institutional donors of R5 000 plus and to groups for consistent support. (In the unlikely event that we have omitted to make mention of your contribution, please accept our sincere apologies – your support is always valued)

Marketing team



Ms G Arends



Mrs S Davies



18 July 2013 Mandela Day

On 18 July 2013 people all over the world celebrated the 95th birthday of Mzansi's icon, Nelson Mandela, in many different ways by performing various acts of service in their communities.

The objective of Mandela Day is to inspire individuals to take action to help change the world for the better by donating at least 67 minutes of their time for a good cause.

This year was particularly auspicious because Nelson Mandela was very ill in hospital on that day and the world had been waiting anxiously for any news on the status of his health. There was an added drive to uphold his legacy and it seemed that all South Africans rallied together by combining efforts and participating in numerous projects.

Here we showcase a few of the many people who visited our facilities and 'lent a helping hand'.



Nedbank



Life Health College



Westville Girl's High



Chamber of Commerce



"What counts in life is not the mere fact that we have lived. It is what difference we have made to the lives of others that will determine the significance of the life we lead."

Nelson Mandela, 90th birthday celebration of Walter Sisulu, Walter Sisulu Hall, Johannesburg, 18 May 2002



SA Navy



KZN Military Tattoo, SANDF



Visitors at EBBH



AJ Projects



Child and Youth Care Workers