

# ANNUAL REPORT 2014





# Who we are

(002/259 Non-Profit Organisation)

PBO Number: I8/11/13/1145

## Service centres in the greater Durban area

### Community Service Offices and Service Points

#### Greyville

Organisation Head Office  
Central Team  
Adoption Services  
Thokozani Educare Centre

#### Isipingo

Service Office

#### Lamontville

Service Office

#### Newlands East

Service Office  
Service Point

#### Newlands West

Service Point

#### Sherwood

Service Office

#### Umlazi

2 Service Offices  
11 Service Points

#### Wentworth

Service Office

### Community Family Homes

Isipingo: 2

Newlands East: 1

Newlands West: 1

Chesterville: 1

Cato Manor: 2

Umlazi: 2

### Child and Youth Care Centres

#### Sea Cow Lake

Lakehaven and Zamani Child and Youth Care Centres

#### Sherwood

William Clark Gardens/Othandweni Child and Youth Care Centre  
Edith Benson Babies Home



### Contact Details

PO Box 47569, Greyville, 4023  
20 Clarence Road, Durban, 4001  
Telephone: (031) 312 9313 • Facsimile: (031) 312 3147  
Web: [www.cwdd.org.za](http://www.cwdd.org.za)  
Email: [info@cwdd.org.za](mailto:info@cwdd.org.za)  
[www.facebook.com/ChildWelfareDurban](https://www.facebook.com/ChildWelfareDurban) [@Childwdd](https://twitter.com/Childwdd)

### Banking Details

Account Name:  
**CHILD WELFARE DURBAN AND DISTRICT**  
Standard Bank: Rosetta Road, Durban  
Branch Code: 04 27 26 • Account No: 251139042  
SWIFT CODE: sbzazajj





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## Vision

As a non-profit organisation, CHILD WELFARE DURBAN AND DISTRICT commits itself to working in the cause of justice and ensuring the well-being of children by protecting their rights and promoting their quality of life, as well as that of their families and communities.

## Mission

- To protect, investigate and provide care in any case of children in need, including neglect, abuse, abandonment, orphanhood, children affected/infected by HIV and AIDS, and children who had been living on the street;
- To establish, maintain and conduct places of care, incorporating therapeutic programmes;
- To promote early childhood development;
- To promote wider community participation in child and family welfare services.



Our sincere appreciation goes to



for sponsoring the design and layout of this report

Thank you to



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# Board of Governors



Mrs M Pillay  
(Interim Director)



Judge C Nicholson  
(Patron)



Mr P Ram



Mr MF Khan  
(President)



Mr D Msomi  
(Hon. Treasurer)



Ms A Janssens



Mr R Naidoo



Dr K Govender



Mr M Naidu  
(Vice-President)



Pastor J Jennings



Mr J Murray



Ms K Nyide



Ms K. Reddy

## Finance and Asset Management Standing Committee

### Chairperson:

Mr R Naidoo  
Mr M Naidu  
Mr M Ghazi  
Ms M McKenzie

Mr D Msomi  
Mr J Murray  
Mr D Shukla  
Mr MF Khan

## Residential Standing Committee William Clark Gardens/ Othandweni Child and Youth Care Centre

### Chairperson:

Mr P Ram  
Prof L Peters  
Dr V Chetty

Dr K Govender  
Ms A Janssens  
Dr M Pather

## Community Services Standing Committee

### Chairperson:

Ms D Hölscher  
Ms M Kemp

Ms A Janssens  
Ms N Rawatlal  
Mr G Volschenk

## Income Development Standing Committee

### Chairperson:

Ms A Janssens  
Mrs T Khan

Mr J Murray  
Ms S Beharie  
Ms S Singh

## Human Resource Standing Committee

### Chairperson:

Mr P Ram  
Ms K Reddy

Mr R Naidoo  
Ms A Janssens  
Mr M Titus

## Residential Standing Committee: Lakehaven & Zamani Child and Youth Care Centre

### Chairperson:

Ms K Sagadevan  
Ms J Gounden  
Ms S Beharie

Pastor J Jennings  
Dr V Chetty  
Mr P Ram

# President's Report

The primary objective of CHILD WELFARE DURBAN AND DISTRICT is to protect the rights and enhance the quality of life of children, families and communities within its area of operation and to work in the cause of social justice. The Board of Governors is responsible for the establishment and monitoring of policies, organisational structures and the control and administration of the expenditure of the organisation's funds in the fulfillment of this objective in both the short and long term. The members presently serving on the Board of Governors represent various professions and sectors of society and are therefore well placed to effectively carry out this duty.

The greatest asset of this Organisation is its staff. Regardless of the emotional strain it must cause, our staff continuously strive to serve the most vulnerable and deserving of our society. In an effort



Mr Mohammed F Khan

to ensure that we are delivering on our mandate, the Board of Governors has decided this year to undertake an internal organisational health assessment and to work in conjunction with staff who best understand the conditions and climate of their work. The aim of the assessment is to identify and implement strategies, plans or ideas that would maximise service delivery, increase exposure and reduce operating costs. Transparency between governance structures and staff was also improved with the dissemination of the monthly record of decisions following a board meeting. To ensure that it is not just a top-down

approach, an anonymous feedback form was incorporated into our website. This has the capacity to communicate suggestions, feedback (both positive and negative) and complaints. As it is on our website, it is also a tool for external parties to bring matters to the attention of the Board of Governors.

Ever since the global financial crisis of 2008, the South African economy, along with the world's advanced economies,



has struggled to recover, showing uneasy growth at best. This is expected to continue with market anxiety associated with labour unrest in many sectors of the economy and an ongoing frustration over a lack of infrastructure capacity. These factors, among others, have contributed to the Organisation not achieving its budgeted target for donations and income. It is clear that, going forward, innovative new ways will have to be employed to engage with our donor base and to increase awareness among the public of our existence and need. This push for enhanced marketing will also create an awareness for those in need of our services.

We have, as an organisation, reacted to this by reducing overall expenditure and embarking on novel fundraising drives, but this was not enough to prevent the Organisation from declaring a deficit in the previous financial year. A deficit is forecast for this present financial year as well and urgent action is required before this spirals into a crisis. Considering what we do, and the precious little people who count on us, failure is not an option. I am confident that we will, in partnership with our community, benefactors and corporates, rise to the challenge.

We are always grateful to our major funders and donors, and the overwhelming response of the community to Mandela Day this year gave hope that opportunities exist to improve our income stream. The majority of our income is obtained from State-sponsored funding by way of grants and subsidies, but this accounts for just over 50% of our total income requirements. The rest of the money is obtained from grants, trusts, corporate sponsorships and donations from collectives like schools and also from individuals.

Even with a reduced income stream, the Organisation has many assets that are in need of replacement or renovation. This includes cars, buildings and tools and an active refurbishment/replacement plan must be implemented now to ensure reduced exposure to health and safety risks and to mitigate against costs spiralling to the point where it is not possible to restore or replace these assets. This year, we partnered with the Thokomala Orphan Care Organisation (with whom we already operate five out of our nine community family homes) to create and manage a transition home. This home caters for the needs of those young adults who leave our facilities and wish to further their education. As the 'children', would now be above the age of 18, there is no longer a State subsidy, so programmes like this only become sustainable with the assistance of corporate sponsors. The pilot transition home presently caters for six young adults. As an organisation, we plan to partner with corporate, government and non-governmental organisations in similar initiatives in the future, thereby allowing us to pool our resources and enhance the effectiveness and impact.

The past few years have been very challenging for the Organisation, but I remain optimistic that the truly visionary leadership we seek and plans that have been laid, will come to fruition in the coming years.

The goal should not be to just protect and care for the children but to improve and enhance their quality of life, giving them every opportunity they need to rise and flourish. Our staff embody this culture and I am supported by dynamic and progressive volunteers who serve on our various governance structures and on the Board of Governors.

**Mohammed F Khan**  
President



***“How far you go in life depends on you being tender with the young, compassionate with the aged, sympathetic with the striving and tolerant of the weak and the strong. Because someday in life you will have been all of these.”***

**GEORGE WASHINGTON CARVER**



# Executive Review

The draft concept paper on Child Protection presented at the Provincial Intersectoral Childcare and Protection Forum in March this year informed that the highest rate of crime against children is experienced by our province. Ironically, the paper also indicates that the rate of reporting of crimes against children to Child Protection organisations has significantly and consistently decreased over the past five years. The variance is alarming and confirms the need for our Organisation to sustain our impetus to the children of our province. As custodians of the Children's Act, we are unique in our statutory responsibility and services to our children.

With these alarming statistics in mind, as a champion to children and families in our communities, we experienced several challenges to our Organisation with a depleting donor pool, unsatisfactory service providers, and the absence of key staff members: a Maintenance Manager and an Income Development Manager for a significant part of the year. Our challenges were further compounded when the contract for the post of Executive Director terminated in mid 2014. The Organisation would like to place on record our sincere gratitude to Mrs Mariza Kitching and wish her well in her future endeavours. Yet, it is appropriate to echo the words of the Apostle Paul when he said that "we are hard pressed on every side but not crushed, perplexed, but not in despair, struck down but not destroyed."

The uniqueness of our Organisation, due to the following distinguishing services, makes us unrivalled throughout the southern hemisphere:



- Our Community Services Department, which receives the cases from various referral agents, is both preventative and statutory in nature;
- When investigations warrant alternative placement, our Organisation has the relevant facilities for placement in that we manage four residential facilities that cater for children who require statutory intervention;
- We manage nine community homes, five funded by Thokomala Trust, and four unfunded at present, where 54 children are placed;
- We have recently acquired a transitional home to cater for young adults who have been excluded from the provisions of the Children's Act due to their age; and
- Our Adoption Team is specialised and is accredited for both national and international adoptions.



**Melaine Pillay  
(Interim Director)**

In ensuring maximal services to our beneficiaries, we acknowledge that challenges do exist with bureaucracy from the State Departments. The challenges are ongoing, but we persevere in our efforts to address them.

We have progressed in leaps and bounds technologically. Our Facebook, Twitter and website are abuzz with activity, which links us to each other and the broader community. We are optimistic



*"One hundred years from now, it will not matter what kind of car I drove, how much I had in my bank account, or what my clothes looked like. But the world may be a little better because I was important in the life of a child."* UNKNOWN

*"Children hold our hands a while, our ♥s forever!"* UNKNOWN

## Department Heads

Mrs M Pillay	Interim Director & Community Services Senior Manager
Mrs S Gabru	Residential Services Senior Manager
Miss I Okoye	Income Development Manager
Mr M Pakkiri	Financial Manager
Mrs K Nyide	HR Manager

## Staff Composition

Directorate (3)	Managers (16)
Social Workers (66)	Social Auxiliary Workers (4)
Educare (3)	Child and Youth Care Workers (89)
Nurses (3)	Administration Staff (24)
Domestic staff (16)	General Maintenance (12)
Community House Mothers (10)	Drivers (9)
Total (255)	





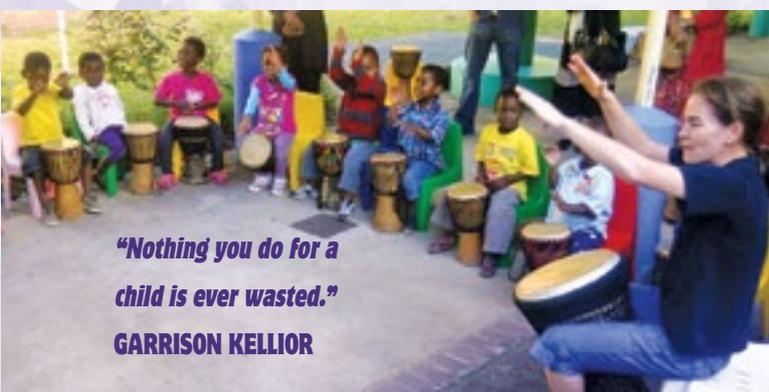
that our Organisation will benefit substantially. I can confidently profess that our services were successfully sustained and can largely be attributed to our loyal and dedicated staff at every facility. The level of commitment from every staff member has brought realisation to the certainty that “a single candle can light a thousand candles, yet it doesn’t shorten the life of the candle”.

Our Board of Governors has committed to an increase in interaction with our staff to facilitate optimal functioning of the Organisation in an effort to improve staff morale. I am grateful to those members who have extended themselves. Your commitment to the Organisation has given staff the confidence that despite many operational challenges, we do have a support structure with connections and influence within the wider community with unlimited skills and expertise that we can depend on.

There are no words to describe the heartfelt gratitude I have for our donors and sponsors. Without them, none of our successes would be possible.

We press on, leaving that which has past, to the realisation of “giving childhood back to children”.

**Melaine Pillay**  
Interim Director



**“Nothing you do for a child is ever wasted.”**  
**GARRISON KELLIOR**

# Management Team



*Mrs M Pillay*  
*(Interim Director & Senior Manager Community Services)*



*Mrs S Gabru*  
*Senior Manager:*  
*Residential Services*



*Ms K Nyide*  
*HR Manager*



*Ms I Okoye*  
*Income Development*  
*Manager*



*Mr M Pakkiri*  
*Financial Manager*



*Mrs A Bramannan*  
*Central Team*



*Mrs E Green*  
*South Team*



*Mrs B Ellis*  
*West Team*



*Mrs N Mandela*  
*Lamontville Team*



*Mrs N Govender*  
*North Team*



*Mr D Moodley*  
*Maintenance Manager*



*Mrs J Jagjivan*  
*Adoption Team*



*Mrs S Ramdhani*  
*Umlazi One*



*Mrs N Ndaba*  
*Isipingo*



*Mrs S Khan*  
*Umlazi Two*



*Mrs F Moola*  
*Manager: Edith*  
*Benson Babies Home*



*Ms F Patel*  
*Manager: William Clark*  
*Gardens/Othandweni Child*  
*& Youth Care Centre*



*Ms B Hlongwane*  
*Manager: Lakehaven*  
*and Zamani Child &*  
*Youth Care Centres*

# Community Services

The heartbeat of our Organisation is the Community Services Department. Our philosophy is “one abandoned, abused or neglected child is one unprotected child too many”.

Our 63 social workers and nine managers rigorously make decisions based on the best interests of children on a daily basis, tirelessly devoting their expertise to ensuring that the Organisation’s vision and mission is upheld. They are supported and assisted by social auxiliary workers and various support staff.

We bade farewell to our Senior Manager, Mrs S. Rampersad, who went on retirement.

Her contribution to our Organisation is unrivalled, and we are indebted to her for her many years of dedicated service.

## SERVICES

### Prevention Programmes

Our prevention programmes reached a phenomenal number of beneficiaries ranging over vast areas of service.

Programmes	Beneficiaries
102 Child Protection Programmes	44 926 children; 7 430 adults; 74 schools; 43 clinics 2 200 pamphlets were distributed; 1 roadshow 335 SAPS officials trained; 6 malls; 7 placard demonstrations
Awareness on AIDS 6 326 beneficiaries	5 168 children; 1 158 adults; 9 schools; 6 clinics; 2 churches
Early Childhood Stimulation	31 Children at Thokozani Educare Centre
Life skills training 7 046 beneficiaries	Life skills Teenage sexuality Tuition Read-a-thon/Literacy programme Holiday programmes — children Holiday programmes — parents Career Programme Parenting Empowerment Programme Garden Project Knitting Single parenting Effective grandparenting 16 days of activism HIV/AIDS Teenage pregnancy awareness talks 11 therapeutic groups on life skills Family preservation
Intake services	2 494 families attended at an intake level, provided with support and assisted with coping mechanisms and crisis intervention 25 780 sessions undertaken to assist families and prevent breakdown of the family
Investigations of allegations of abuse and neglect	1 022 investigations undertaken and crisis intervention strategies implemented 56 abandoned babies provided with care



**Melaine Pillay**  
Senior Manager Community Services



Foster Care Programme at the Thokozani Educare Centre.



Child Protection and Bullying Programme held by the Isipingo Team at Eshphethwini Primary School.



Awareness Programme held by the Isipingo team at clinics to educate community health workers on child protection.



Career Guidance and Child Protection Programme.



## Early Intervention

Our early intervention programmes creatively addressed a vast spectrum of life skills dependent on the need of the respective communities.

## Statutory Services

In families where prevention and early intervention services were unsuccessful, the provisions of the Children's Act enabled the finalisation of 369 Children's Court enquiries and the placement of children into alternative care.

## Continuum of Care

Rendering a holistic service to children to ensure their continued protection includes providing support and supervision, even after alternative placement is finalised. This includes the service of submitting statutory reports to the mandatory bodies, namely Department of Social Development and Children's Court until the child has reached the age of majority.

Programmes	Beneficiaries
Foster Care	4 536 children 3 218 foster parents
Child & Youth Care Centre (CYCC)	321 Children 860 Case reviews for children in children's homes
Reports	5 907 reports compiled to ensure the payment of State grants

## SPECIALISED SERVICES

Our Organisation provides the following unique services to ensure the protection of children.

### Adoption

We are an accredited Child Protection Agency to undertake both national and international adoptions to place children. The following describes the services entailed in a successful adoption:

Service	Achievement
Birth mothers counselled on consenting to the adoption of their babies	41 counselled, 11 consented
Adoption orientation programme	32 prospective adoptive parents
Screening of adoptive parents	277 screened
Placed in adoption	32 children placed: 17 nationally and 15 internationally
Tracing for origins	72

## Community Homes

Our Organisation is the proud custodian of nine community homes in the Durban area. These homes emulate a normal family setting with homes based in the heart of our communities. This is done successfully in partnership with Thokomala Trust who provides funding for five of the nine homes. Fifty-four of our children benefit from this placement which was finalised at the Children's Court.

To ensure a structured service is offered to these children, supervision and monitoring of all nine community homes have been entrusted to one service office, namely the Wentworth office.

## Thokozani Educare Centre

As a service to the community we serve, we continue with the provision of opportunities for children's stimulation, learning and

## Success Stories

Our greatest successes was an ex-resident of our CYCC becoming employed as part of our staff establishment; and the successful qualification of a child from our Community Home as a Social Worker this year.

The Community Services Standing Committee has been re-initiated with the following volunteers:

Name and Surname	Designation
Mrs Nishola Rawatlall	Clinical Psychologist at Addington Hospital
Mr Gerard Volshenk	Lawyer at Legal Aid
Ms Molly Kemp	Social Worker; School Psychologist
Mrs Dorothee Holscher	Lecturer at Social Work Department, University of KwaZulu-Natal

care appropriate for children's ages and level of development at the Thokozani Educare Centre.

The Centre provided stimulation and early learning to 31 children during this period. Our services aim at ensuring that toddlers between the ages of three and five (Grade R) receive the best possible foundational learning they can possibly have before being enrolled in the Primary schooling phase of their lives.

## Transition Home

Our Organisation was awarded a home in the Bluff, which accommodates six young adults who have been excluded from the Provisions of the Children's Act as they are now over 18 years of age. The Organisation allows the young adults to occupy the transition home so that they have a safe, structured environment where they are supported through their studies and the first few years in the real world.

## Giving Honour to our Staff

The Senior Manager wishes to express her congratulations and gratitude to every Manager, Social Worker, Social Auxiliary Worker, Administrative Assistant and support staff who have been instrumental in ensuring an efficient and effective service to the families in our communities. Your dedication to the children we serve is remarkable. You have demonstrated that you never wait for the storm to pass, but choose to dance in the rain. Well done!



Community Awareness Programme on Child Abuse, Child Protection, HIV/AIDS and adherence to treatment, immunisation and contraception.





Shehnaaz Gabru

# Child and Youth Care Centres

## EDITH BENSON BABIES' HOME

Edith Benson Babies' Home falls under the umbrella of **CHILD WELFARE DURBAN AND DISTRICT** and is a residential programme for babies, toddlers and children from birth to five years, and has a capacity of 60 children.

It accommodates babies, infants and children in cosy, comfortable, age-appropriate units that comprise Little Tots, Big Tots, Pre-primary and Special Care. All children who are accepted at the facility are placed by court order and were removed due to being abandoned, orphaned or vulnerable, i.e. physically, emotionally or sexually abused or neglected. The facility has preadmission criteria based on the programmes offered and the capacity of the facility.

Reunification services for the period under review saw:

- 9 children returned to their parents;
- 7 children placed in related foster care;
- 3 children placed in unrelated foster care;
- 3 children who reached the maximum age of the facility placed in Child and Youth Care Centres;
- 5 children placed in cluster foster care; and
- 10 children adopted.

## Aims of Edith Benson Babies' Home

- To provide a residential programme for children, ensuring that they reach their developmental milestones optimally;

- To ensure that special medical attention is provided and the needs of HIV/AIDS/TB infected children are met accordingly;
- To facilitate reunification whereby children are returned to families, adopted or placed with foster families, related or unrelated foster care; and
- To promote community awareness of the facility.

## Partnerships

- Multi-disciplinary medical services
- Volunteers/learner volunteers
- State Hospitals and local Clinics

I'm proud to say that the babies at Edith Benson Babies' Home are given opportunities to grow and flourish and reach their full potential. I would like to thank ALL volunteers and donors who continue to open their hearts to our babies on a daily basis and assist us by ensuring that the needs of our babies are met. Our children have benefitted tremendously from your support and generosity. We would also like to thank our staff who continue to go out of their way for our children, ensuring that their daily needs are taken care of and for all their hard work to make Edith Benson Babies' Home a Home away from Home.

Visit [www.cwdd.org.za](http://www.cwdd.org.za) and peruse our WISHLIST – become a Volunteer TODAY!!





## SUCCESS STORY

A little boy, whom we will call Andy, was born prematurely. He weighed less than one-and-a-half kilograms and experienced breathing difficulties due to his underdeveloped lungs. His family circumstances were unsuitable. He was declared a child 'in need of care' and admitted to Edith Benson Babies' Home upon discharge from hospital. Little Andy began thriving with all the love and affection, and has developed optimally. He has reached his milestones appropriately and has been successfully placed with loving parents and is a happy, well adjusted child.

## WILLIAM CLARK GARDENS/OTHANDWENI CHILD AND YOUTH CARE CENTRE

William Clark Gardens/Othandweni Child and Youth Care Centre provides the cherished children of our community with the positive care and nurturing that they require to grow into well-developed adults in society.

The facility caters for the needs of 72 children whose ages range between six and 18 years. The facility has six cottages that accommodate the children and caregivers.

Most of the children admitted to the Centre come from traumatic circumstances. The facility aims to provide these vulnerable, abused and neglected children with support, care, nurturing and therapy to allow them to heal from their trauma. It also strives to ensure their well-being by promoting their quality of life.

During Child Protection Week this year, the children at the facility were involved in a placard demonstration that projected a clear message to the public regarding children's rights. An awareness campaign was also held at Westwood Mall to educate the public on the effects of child abuse on our children.

Since most of the children are talented in drama, singing, sports and craft activities, the Developmental Programme focuses on enhancing these talents. Two children in our care were awarded sponsorships to attend the Helen 'o Grady Drama Academy.

Education is an integral aspect of a child's life and the Educational Programme ensures that every child's right to an education is met. A professional relationship is maintained with the local schools and they are supportive of our children's needs. Key staff members undertake regular school visits and attend parents meetings, as well as other school events. Further, the children at William Clark Gardens/Othandweni Child and Youth Care Centre receive much academic support from the Volunteer Sai group that comes in every Saturday to assist children with their schoolwork. There are also individual volunteers who engage at least three times a week with the children to enable them to grasp basic concepts that further enhance their ability to understand their work at school.

The children enjoyed a holiday programme with a team from the Department of Nutrition (DUT) and students from the University of California. A talent show was held to showcase and recognise the special talents of the children. This group also set up a vegetable garden with the view to making it sustainable as a food garden for the cottages. The young boys attended a one-



***"Too often we underestimate the power of a touch, a smile, a kind word, a listening ear, an honest compliment, or the smallest act of caring, all of which have the potential to turn a life around."*** LEO BUSCAGLIA





week therapeutic programme that was held at Emoyeni Lodge in Camperdown. This programme focused on sexual behaviours of male children and was very beneficial to both staff and the children. A craft morning was also facilitated by the team at Entabeni, which provided much joy.

Mandela Day saw various service providers and organisations, donate and also actively spend their 67 minutes in meaningful play with our young girls.

The welfare and well-being of the children placed in care remains the priority focus of William Clark Gardens/Othandweni Child and Youth Care Centre, and a holistic approach is utilised to ensure that children receive an effective, relevant and efficient service in keeping with the requirements of the Transformation Policy of South Africa. However, this does not happen without the support and dedication of a team of volunteers and many donors whose generosity continues to have a positive impact in the daily lives of the children placed in our care.

## LAKEHAVEN CHILD AND YOUTH CARE CENTRE

Lakehaven Child and Youth Care Centre is situated in Sea Cow Lake, Durban. The Centre caters for children between the ages of six and 18 years who are orphaned, abandoned, neglected and/or abused. The Centre is registered with the Department of Social Development to care for 60 children. Lakehaven Child and Youth Care Centre has five cottages. Each cottage is staffed by two qualified Child and Youth Care Workers and every effort is made to create a child-friendly environment and a family setup for the children by instilling values and respecting their privacy.

The Centre strives to meet the individual needs of the children through the implementation of therapeutic, educational and developmental programmes. The Therapeutic Programme empowers children through individual counselling, group therapy, referrals to specialised organisations, and awareness programmes.

The high prevalence of drugs in the area surrounding the facility is a contributing factor in the escalation of drug abuse at the facility. Four children received outpatient treatment and two children were admitted to a rehabilitation centre for inpatient treatment.

Child Protection Week was commemorated by the children participating in a poster competition, a two-day awareness programme was held and a placard demonstration.

All children attend primary and secondary schools. The Centre maintains a good partnership with the schools who are supportive to the needs of the children. The staff undertake regular school

visits and attend parents meetings and school events. One young person is in matric.

Soccer and netball practice are held on a weekly basis and tournaments are hosted once a term. Other Child and Youth Care Centres are invited to participate. The children are encouraged to participate in sport activities such as the Post-cultural Sports Day (held yearly) and other sport fun days. This year, our children won many medals and trophies for their participation in these events.

In order to promote a work ethic in the children, we welcome assistance from the community and businesses to provide part-time employment and internships. Twenty-four of our children below the age of 14 years received music lessons from Durban Music School, which were sponsored by an anonymous donor.

Reunification continues to be a challenge. There are still children at the Centre who have no family and who have a desperate need to belong. Lakehaven Child and Youth Care Centre largely depends on the support of the community that generously volunteer their services.

We would like to express our appreciation to all our volunteers for their support and generous contributions throughout the year.

***“Children do not care how much you know until they know how much you care.”***

**TEDDY ROOSEVELT**





## ZAMANI CHILD AND YOUTH CARE CENTRE

Zamani Child and Youth Care Centre is situated in Sea Cow Lake, Durban. The Centre cares for children between the ages of eight and 18 years who were removed from the streets.

All children wanting to transform their lives are placed through a court order by the Department of Social Development or by the Metro Police. The renovations which needed to be undertaken due to the fire which took place last year was not completed, hence the children are still being accommodated at Lakehaven Child and Youth Care Centre. It is envisaged that they will move back by October.

The Centre aims to rehabilitate and reunify street children with their families by providing therapeutic, educational and developmental programmes in accordance with the provisions of the Children's Act No.38 of 2005.

The Child and Youth Care Workers are trained in rendering specialised programmes to these children that will assist them to positively reintegrate into society.

We note with great pride that one young person from Zamani

***"We worry what a child will become tomorrow, yet we forget that he is someone today."***

**STACIA TAUSCHER**

obtained 5 distinctions in his matric exams, and he is now studying for his Bachelors Degree in Accounting.

All children attend school regularly and most schools assist the Centre by admitting our children even though their birth documents are still being acquired. The principals of these schools are committed to giving our children an opportunity to improve their behaviour. The Centre is very grateful for this support and assistance. However, the requirement in terms of unabridged birth documents poses a huge challenge.

Most children admitted to the Centre are addicted to drugs.

During the school holidays, all children who have known family are placed with them and frequent home visits are organised to offer support to the family. The families are also assisted with bus fare and food hampers. However, most children cannot return to their families due to domestic and financial factors.

Another serious challenge is the resistance encountered from some of the children to adapt to routines within the Centre. The children are empowered through the implementation of ongoing developmental programmes.

The volunteers and students have played a significant role in rendering educational and religious talks, as well as medical services. The ongoing support and commitment is acknowledged and appreciated. Donors have assisted in generously renovating some of the rooms which enhanced the environment. The Centre would like to express its gratitude and appreciation to all its donors for their generous contributions.



CHILD WELFARE DURBAN AND DISTRICT



# Treasurer's Report

## for the year ended 31 March 2014



Desmond Msomi

### Income and Expenditure

It has been a difficult year for our Organisation as it incurred a deficit of **R646 630** (2013: R3,2 million (surplus)). The deficit is mainly due to a significant reduction in donations and the LOTTO grant not being received during the year owing to undue delays. We are in communication with LOTTO offices regarding the payment of the grant.

This huge reduction in income had an adverse effect on our operations. As a result, we had to postpone some operations like maintenance. The position of the Income Development Manager was vacant during the greater part of the financial year and was filled subsequent to year end.

### Capital Expenditure

Capital expenditure of **R315 233** (2013: R 2 469 597) was incurred in the current year, which was mainly on computer equipment and land and buildings. This expenditure was funded from special trust funds.

### Cash Flow

The cash reserves have slightly decreased to **R3.5 million** (2013: R4.0 million) mainly due to the operating deficit.

### Conclusion

The welfare sector will continue to struggle in the future as businesses undergo economic hardships. Our heavy reliance on government subsidies will continue, therefore it is imperative that we also contain our costs so that our core activities will not suffer.

I wish to express my special gratitude to our Patron, Board and its committees, especially the Finance Committee, management and staff, donors and other stakeholders in their contribution to the Organisation during the year.



Edith Cleone McMillan, granddaughter of Edith Benson, celebrating her 80th birthday at the Edith Benson Babies' Home.

INCOME STATEMENT		
	2014 (R)	2013 (R)
<b>INCOME</b>	<b>30 282 123</b>	<b>34 259 605</b>
Administration fees	2 027 400	2 027 400
Adoption fees	75 490	87 230
Donations for general purposes	432 234	3 411 388
Durban Children's Society Charitable Trust	2 575 000	2 475 000
Fees	301 478	196 478
Gains on disposal of non-current assets	29 000	50 000
Government subsidy – Residential	5 041 522	5 059 044
Government subsidy – Social work and Admin	14 169 666	13 472 484
Grant from Ubuntu Community Chest	1 229 052	1 063 518
Gross collections from the direct public	381 195	489 735
Investment income	137 650	57 965
Membership fees	600	650
National Lottery income	0	2 547 341
Parenting programme income	0	349 998
Rental income – Lakehaven/WC gardens	147 590	196 625
Sundry income	79 358	2 524
Thokomala (Unilever) donations	838 345	633 232
Trusts	2 816 543	2 138 993
<b>TOTAL INCOME</b>	<b>30 282 123</b>	<b>34 259 605</b>
<b>EXPENDITURE</b>	<b>30 928 753</b>	<b>31 039 174</b>
Auditors remuneration	(25 980)	0
Depreciation, amortisation and impairments	905 200	774 793
Employee costs	144 611	0
Subsidised administration and public relations	5 163 399	4 733 027
Subsidised residential services	9 431 418	9 869 705
Subsidised social work services	14 425 293	14 408 061
Unsubsidised community family homes	(146)	371 015
Unsubsidised community programme	679 714	655 448
Unsubsidised day care services	205 244	227 125
<b>SURPLUS (LOSS) FOR THE YEAR</b>	<b>(646 630)</b>	<b>3 220 431</b>
<b>Accumulated deficit at beginning of the year</b>	<b>1 651 392</b>	<b>(1 569 039)</b>
<b>Accumulated deficit at end of the year</b>	<b>1 004 762</b>	<b>1 651 392</b>
BALANCE SHEET		
	2014 (R)	2013 (R)
<b>ASSETS</b>	<b>2014 R</b>	<b>2013 R</b>
<b>NON-CURRENT ASSETS</b>	<b>7 587 734</b>	<b>8 177 701</b>
Investments	19 467	19 467
Property, plant and equipment	7 568 267	8 158 234
<b>CURRENT ASSETS</b>	<b>6 154 116</b>	<b>5 863 448</b>
Trade and other receivables	2 573 497	1 833 539
Cash and cash equivalents	3 580 619	4 029 909
<b>TOTAL ASSETS</b>	<b>13 741 850</b>	<b>14 041 149</b>
<b>EQUITY AND LIABILITIES</b>		
<b>EQUITY CAPITAL AND RESERVES</b>	<b>12 146 567</b>	<b>12 447 216</b>
Capital funds	8 671 543	8 671 543
Special Trust funds	2 470 262	2 124 281
Accumulated reserves	1 004 762	1 651 392
<b>CURRENT LIABILITIES</b>	<b>1 595 283</b>	<b>1 593 933</b>
Trade and other payables	733 172	786 382
Deferred income	0	10 904
Provisions	862 111	796 647
<b>TOTAL EQUITY AND LIABILITIES</b>	<b>13 741 850</b>	<b>14 041 149</b>





# Acknowledgements



CHILD WELFARE DURBAN AND DISTRICT is grateful to the many organisations and individuals who have provided assistance and support. We would particularly like to thank:

- National Lotteries Development Trust;
- Ubuntu Community Chest;
- All representatives of State, Provincial, and Local Departments

dealing with welfare matters; and

- CHILD WELFARE South Africa.

In addition the following have been a tremendous help to our Organisation and their contributions have enabled us to continue delivering quality services to all our clients throughout the year.

A C International Child Support  
 Aaron Beare Foundation  
 Abrahams, G  
 Ackermans, Gateway  
 Anita van Lyk and the Team at Entabeni  
 Atomgate  
 BCD Armstrong Will Trust  
 Beyond Wireless  
 Bhejane Security  
 Bhicka, M  
 Bhoola, V N  
 Chapman Dyer Incorporated  
 City Lodge Durban and Umhlanga  
 Cleasby, G  
 Cleopatra Tissues  
 Concord Trust  
 Connie Reddy & staff of Nedbank  
 Davies, J  
 Destiny Harvest Church  
 Dr Ramlachan and Staff  
 Durban Girl's High School  
 Edna Burford Trust  
 Edward Stanley Murphy Will Trust  
 Elizabeth Findley Charitable Trust  
 Emmanuel Ministries Church  
 Ernst and Young and staff  
 (Facilitated by Charities Aid

Foundation)  
 Estate Late C N Brown  
 Estate Late F K Weps Will Trust  
 Estate Late S S Cooppan  
 Estate Late William Clark  
 Forrester, Mrs  
 Fresher Stop KZN  
 Friends of the Children of Durban  
 Fulton Trust  
 Ganas, N  
 Garner, ECR  
 Garner, J  
 Ghazi, M M  
 Grace Alice Baumann Trust  
 Greenacre Remembrance Foundation  
 H A Thorpe Charity Trust  
 Harry Brunskill Educational and Charitable Trust  
 Heleen Grobelaar and the team from Department of Nutrition at DUT  
 Hitesh Lilwanth  
 Hollywood Bets  
 IQRAA Trust  
 Islamic Advisory Centre  
 Khan, Mohamed  
 Koeberg, Mrs

Kupen, M  
 Lexis Nexis  
 Lions Club of Cowies Hill  
 Louie Burstein Charitable Trust  
 Makro  
 McGregor Erasmus Attorneys  
 Media Works  
 Metrofile (Pty) Ltd  
 Mntabo, X  
 Mr Price, Riverhorse  
 Ms J Gounden & Friends  
 Nagessur, N  
 Naidu, MVE  
 Nedbank Group  
 Nedbank Local Hero Foundation  
 Newkwa Pharmacy  
 NMI Durban South Motors  
 Onyekumararu, J  
 P A Don Charitable Trust  
 Pastor J Jennings & Friends  
 Patel, Fathima  
 Pillay, Pushpa  
 R K Khan Hospital & Dispensary Trust  
 Ramchunder, P  
 Rayner Trust  
 Rivers Church Congregation  
 Road Lodge Durban and Umhlanga

Robin Hamilton Charitable Trust  
 Roy, R  
 S A Airways  
 S A Sugar Association  
 Sai Groups  
 SAPS Sydenham  
 Sarabjit, D  
 Simjee, F Dr  
 Steel Engineering & Suppliers  
 Students from Leeds Metropolitan University  
 Students from the University of California  
 Suliman, Ayesha  
 Sun Casino, Hotels and Entertainment World  
 Thokomala Orphan Care Organization  
 Tropic Plastics  
 Truvine Church  
 U.S. Ambassador's Community Grants HIV & AIDS Programme  
 Veronica Elliot and the Arts & Crafts Team  
 Victor Daitz Foundation  
 Wonderkids Montessori  
 Yvonne Moore and St Vincent de Paul Catholic Church Westville

\* Criteria for listing: Institutional donors of R5 000 plus and to groups for consistent support. (In the unlikely event that we have omitted to make mention of your contribution, please accept our sincere apologies – your support is always valued)

## Marketing team



Ms G Arends



Ms Irene Okoye

**“The place to improve the world is first in one’s own heart and head and hands.”**

**ROBERT M. PIRSIG**



# Mandela Day 2014

*“What counts in life is not the mere fact that we have lived. It is what difference we have made to the lives of others that will determine the significance of the life we lead.” – Nelson Mandela*

The Durban Community stepped out this Mandela Day to do their bit for charity. The CHILD WELFARE DURBAN AND DISTRICT'S facilities were abuzz with activity as individuals, corporates, religious groups, amongst others, offered a helping hand. From preparing lunch for our children and staff, to painting our facilities, donating food items, cleaning our facilities, and spending time with the children, it was a great sight to behold. The words spoken by Mr Mandela on his 90th birthday celebrations in 2008, said: “It is time for new hands to lift the burdens. It is in your hands now.” This was evident at every site of our Organisation. CHILD WELFARE DURBAN AND DISTRICT would like to thank everyone who pitched in on the day.



*“We must use time wisely and forever realise that the time is always ripe to do right.” NELSON MANDELA*

